

Get ready: Maximus Benefits Open Enrollment starts October 23

Audience: All non-SCA benefits-eligible employees

We believe that being prepared is essential for making the best decisions in life. That's why we at Maximus offer a comprehensive selection of high-quality benefits programs as an INvestment IN all the moments that matter.



Starting Monday, October 23, you can take advantage of our great enhancements during the Maximus Benefits Open Enrollment period, which runs through Friday, November 10. This is your time to make changes to benefit elections, including coverage for qualified dependents.

Below you will find helpful information and resources to assist you with your enrollment.

INvesting IN you

With the best INterest of our employees in mind, we're continuing to take strides to INvest IN you with improved benefit options in 2024. Here's how we're investing in you:

Are you all IN?	Better choices	Increased benefits and savings
How we are INvesting IN you...	<ul style="list-style-type: none">✓ Replacing the current vision plan with new plan options, including a Base and Enhanced plan✓ Transitioning HSA/HRA/FSA and Commuter Administration to Health Equity (consolidating vendors)	<ul style="list-style-type: none">✓ Adding domestic partner coverage✓ Adding free telehealth through Live Health Online to all plans✓ Increasing Short Term Disability (STD) weekly benefit for non-executives from \$1,500 to \$2,000

Required actions

You must take the following action during the Open Enrollment period for benefits starting January 1, 2024:

- Choose your annual contribution amount(s) for your health savings account (HSA), healthcare flexible spending account, and dependent flexible spending account according to Internal Revenue Service (IRS) regulations.
- Agree to move your HSA balance to our new administrator if you have an HSA in 2023.
 - If you do not agree to the move during Open Enrollment, your funds will still be available through Alegeus; however, you will be charged a small monthly fee. You can make this election via electronic consent during the enrollment process.

All other benefit elections will remain in effect for 2024 unless changes are made.

Note: Once the 2024 Benefits Open Enrollment period ends on November 10, 2023, your elections cannot be changed unless you experience an IRS qualifying life event (QLE).

How to complete your enrollment

To complete your enrollment, visit benefits.maximus.com before **11:59 p.m. ET on Friday, November 10**. For details on how to complete your enrollment, review the [Step-by-Step Instructions to Complete Enrollment](#).

To access in the workplace, navigate to MyApps and select the Benefits Portal app. Or visit benefits.maximus.com. The first time you log in, you will be required to create a new username and password. For subsequent logins, you can access the site through the MyApps single sign-on.

The new save-as-you-go feature on the benefits platform saves your selections automatically. There's no need to worry about formally submitting your changes before the enrollment period is over because the system does it for you. For instance, if you choose a medical plan, your selection stays and auto-completes unless you log back in and change it before November 10.

Helpful resources

We know that there's a lot to take in. Use these great resources to help you choose for 2024:

- [Benefits Guide](#)
- [Health Plan and Payroll Deductions](#)
- [Benefits Contact List](#)
- [Step-by-Step Instructions to Complete Enrollment](#)
- [Virtual Benefits Fair Event Guide](#)
- [Express Scripts Pharmacy Benefits](#)

Watch the following educational videos:

- [Recap of common health insurance and benefits key terms](#) (2:34 duration)
- [Closer look at various types of health plans that are available](#) (3:47 duration)
- [What is an HSA?](#) (3:34 duration)
- [Closer look at Health Savings Account \(HSA\), Health Reimbursement Account \(HRA\) and Flex Spending Account \(FSA\)](#) (4:14 duration)
- [Basics of Prescription Drugs](#) (1:51 duration)
- [How to Use the Prescription Plan](#) (2:52 duration)

Who to contact with questions

If you have questions about your enrollment or your health savings account (HSA), flexible spending account (FSA) and dependent care spending account, contact the Maximus Benefits Center:

- **Web portal:** benefits.maximus.com
- **Phone number:** 877.385.0710
- **Support hours:** Monday through Friday, 8 a.m. to 8 p.m. ET

If you have questions about your medical plan or coverage-specific questions, contact an Anthem Health Guide:

- **Web portal:** anthem.com (log into your account to access the chat feature)
- **Phone number:** 833.371.1223
- **Support hours:** Monday through Friday, 8 a.m. to 8 p.m. ET

Review [this list](#) for a complete list of benefit contacts.

Visit our Virtual Benefits Fair

Starting on Monday, October 23, we are hosting a Virtual Benefits Fair throughout the enrollment period. Visit us online during the enrollment period and explore vendor booths, listen to live and pre-recorded webinars, chat with a Benefits representative during designated hours, and complete a scavenger hunt for exciting prizes. Log in from the comfort of your home or device to find out more!

Visit the fair during the enrollment period at maximus.com/nsca-benefits.

To help you explore, refer to the [Virtual Benefits Fair Event Guide](#).

- Be sure to read the Welcome message and Terms and Conditions
- Select **Click Here to Register**
- Enter your Maximus email address
- Fill in other fields as prompted
- Under **Terms and Conditions**, select **Yes** (this allows others to see you and communicate with you within the Fair site only)
- Click on **Submit**, and you are ready to explore
- Note: Chrome, Edge, Firefox, and Safari are the most stable and consistent browsers.
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Submit required documentation within 30 days of election

If you are **enrolling your spouse or dependent(s) for the first time** in your medical, dental, or vision plans, you must submit supporting documents to validate the relationships within 30 days of election.

- If you fail to meet this deadline, any elections you make during Benefits Open Enrollment will be dropped.
- You must complete a spousal attestation during medical enrollment to determine whether your spouse has access to coverage from another source.
- Spouses who have access to coverage from another source are not eligible for the Maximus medical plan.

- It is recommended that you have the social security numbers of your spouse/dependent(s) ready when you are completing your enrollment.
- Refer to benefits.maximus.com for more information on the documents to provide.

If you **elect voluntary life insurance**, you may be required to provide Evidence of Insurability (EOI) within 30 days of election (MetLife will not send reminders). Refer to the [Benefits Guide](#) for more information.

For tobacco attestation, if you indicated that you are a tobacco user during the enrollment process, you may complete our tobacco cessation program to receive the tobacco-free medical rates (a savings of \$1,500 per year). Watch for more information after Open Enrollment.