

# Notice at collection of personal information for California consumers

**Last updated:** July 1, 2023

Maximus, Inc. and its subsidiaries (we, us, our) provide this [notice at collection of personal information](#) (notice) for California consumers. The notice supplements the information in the privacy statement of Maximus, Inc. and its subsidiaries (we, us, our). This notice only applies to persons who live in California (consumers, you, your) whose information we collect through this website.

This notice complies with the California Consumer Privacy Act of 2018 (CCPA), as amended by the California Privacy Rights Act of 2020 (CPRA), and other California privacy laws. Terms defined in the CCPA and CPRA have the same meaning in these notices.

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## Purpose

The CCPA as amended by the CPRA grants consumers rights regarding their personal information held by businesses. The purpose of this notice is to give consumers timely notice, at or before the point of collection, so consumers can make an informed decision about whether to engage with the business. The notice describes:

- The categories of personal information to be collected from them
- The purposes for which the person information will be collected or used
- Whether the information is sold or shared

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## Notice at collection of personal information

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## Categories of personal information we collect

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be directly or indirectly linked with a particular consumer or household (personal information). We collected these categories of personal information from consumers in the last 12 months:

Category	Description
A	Personal identifiers: Unique identifiers such as name, postal address, Internet Protocol (IP) address, email address, or other such identifiers
B	Personal information: Includes contact details such as name, address, telephone number (may overlap with other categories)
D	Commercial information such as products or services purchased, obtained, or considered
I	Professional or employment-related information

Personal information does **not** include:

- Publicly available information from government records
- De-identified or aggregated consumer information
- Information excluded from the CCPA's scope as amended by the CPRA, such as:
  - Health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA) or clinical trial data
  - Personal information covered by certain privacy laws including the Fair Credit Reporting Act (FCRA), the Gramm-Leach-Bliley Act (GLBA) or California Financial Information Privacy Act (FIPA), and the Driver's Privacy Protection Act of 1994

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## Business reasons we collect personal information

We collect consumer personal information for one or more of these business reasons (not a complete list).

Business reason	Examples
Support our everyday operations, including to meet risk, legal, and compliance requirements	<ul style="list-style-type: none"><li>• Perform accounting, monitoring, and reporting</li><li>• Manage privacy and information security activities</li><li>• Respond to law enforcement requests and as required by law, court order, and governmental regulations, and to exercise and defend legal claims</li><li>• Engage service providers</li><li>• Comply with Maximus and client policies, procedures, and contractual obligations</li><li>• As necessary or appropriate to protect the rights, property, or safety of Maximus, our clients, or others</li></ul>

Manage, improve, and develop our business	<ul style="list-style-type: none"> <li>• Improve our website and present its contents</li> <li>• Test, analyze, and develop products</li> <li>• Support customer relationship management</li> <li>• Evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information we hold is among the assets transferred</li> </ul>
Provide information to consumers	<ul style="list-style-type: none"> <li>• Fulfil or meet the reason you gave us the information</li> <li>• Provide information, products, or services you ask us for</li> <li>• Provide email or text alerts, event registrations, and other notices about our products, services, events, or news that may interest you</li> </ul>

Our collection, use, and holding your personal information will be consistent with the purpose it was collected or processed for, or another disclosed purpose compatible with the reason we collect it. We will not collect more categories of personal information or share personal information we collect from you for any purpose that is inconsistent with your reasonable expectations without getting your consent.

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### **Retention of personal information**

We maintain record retention policies and procedures based on applicable law and business needs that determine how long we retain records, including those containing personal information.

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### **Sale and sharing of personal information**

In the last 12 months, we have **not** sold or shared any personal information subject to the CCPA as amended by the CPRA, including the personal information of consumers under 16 years old.

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