



2026 Maximus Virtual Benefits Fair

Attendee Event Guide for All Employees

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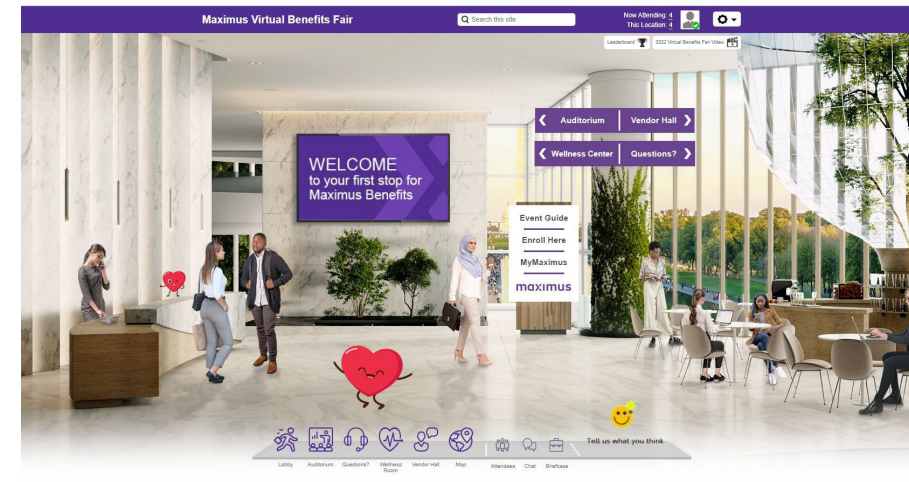
Welcome to the Maximus Virtual Benefits Fair

Follow this guide for an overview of features, important information, instructions, and best practices to make the most of your virtual experience.

To access the Virtual Benefits Fair, visit [Maximus Virtual Benefits Fair](#)



- Be sure to read the Welcome message and Terms and Conditions
- Select **Click Here to Register**
- Enter your Maximus email address
- Fill in other fields as prompted
- Under **Terms and Conditions**, select **Yes** (this allows others to see you and communicate with you within the Fair site)
- Click on **Submit**, and you are ready to explore
- Note: Chrome, Edge, Firefox, and Safari are the most stable and consistent browsers

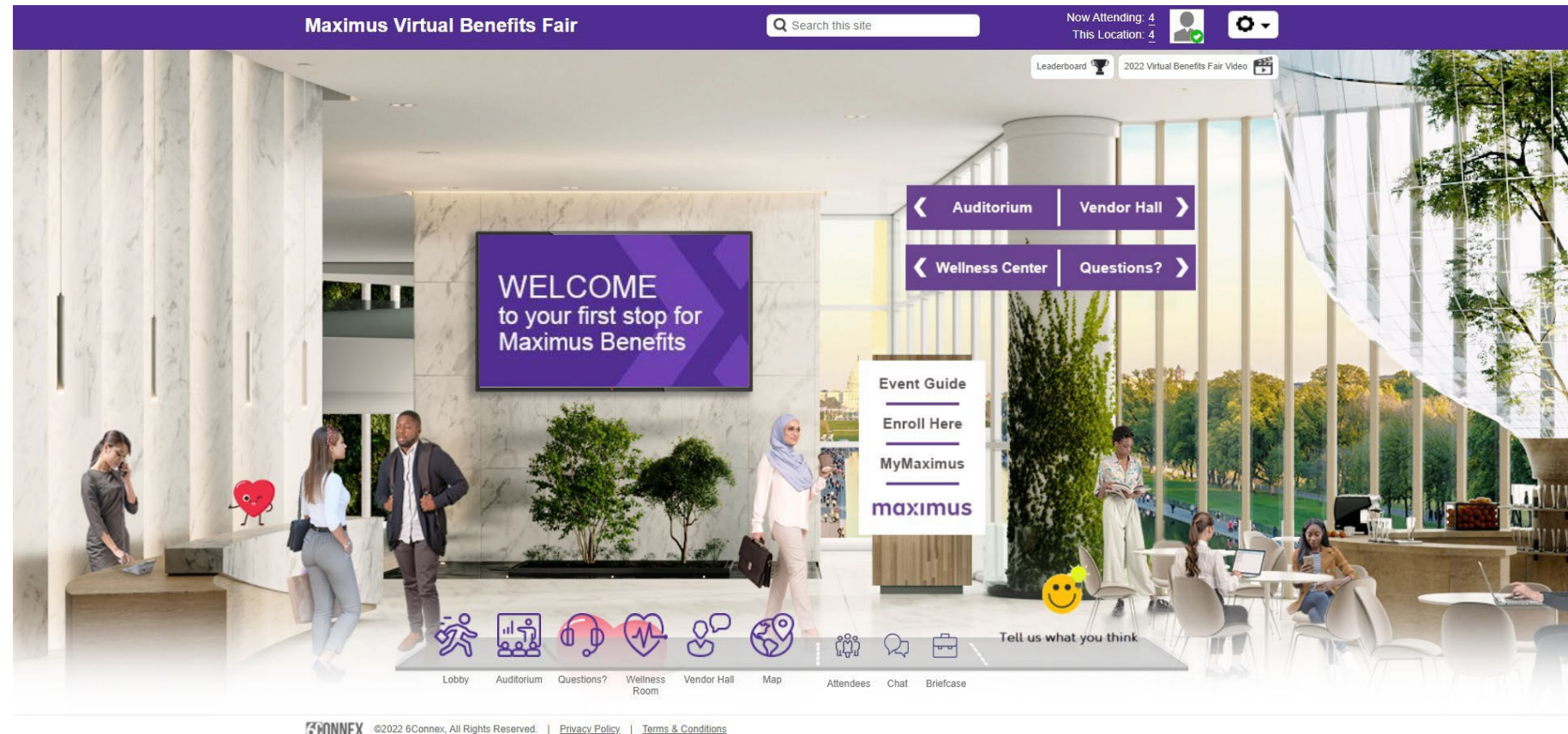
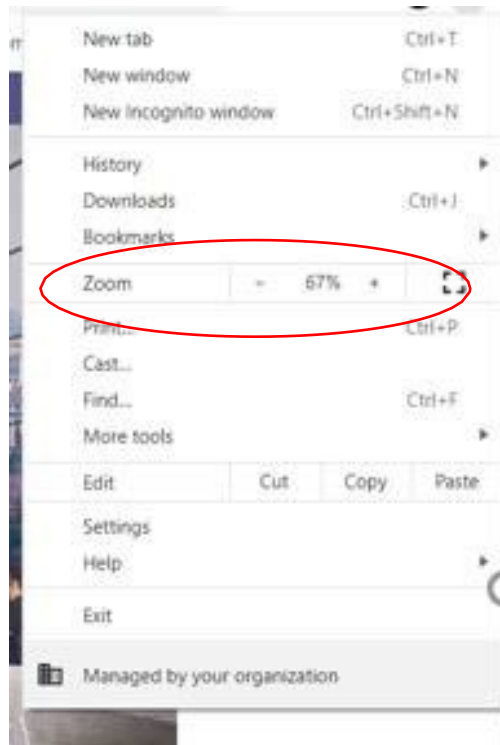


Open 24 hours a day, 7 days a week!

You are now in the Virtual Benefits Fair!

Window View

If the scene isn't fitting properly in the window, try adjusting the zoom.



Scavenger Hunt Overview

Let's have some fun as
you explore the fair!

**Earn 200
points by
completing
activities,
such as:**

Visit a
vendor booth

View the
Welcome
Video

Find our fair
mascot

**You'll be entered
into a random
drawing for great
prizes, like:**

Tablet or
iPad

Ear Buds

Scavenger Hunt Rules

- Complete activities for points
- Pick up 200 points to be entered into a random drawing to earn some cool prizes such as earbuds, tablets, and other electronic devices
- Random drawing prize winners will be announced throughout the fair during Benefits Open Enrollment
- Employees may only win once
- Employees who haven't won will continue to be entered into weekly random drawings
- Activities are automatically tracked as employees complete each activity
- Check the leaderboard
- Once you reach 200 points you stop accumulating points

Activity	Points
Find our Fair Mascot throughout the fair	5 points each
Watch Fair Welcome Video	25 points
Watch Delta Dental pre-recorded webinar	25 points
Watch ESI Pharmacy Overview webinar	25 points
Watch the Health Equity Benefits Explained Video	25 points
Visit the Anthem Booth	25 points
Visit Express-Scripts Booth	25 points
Visit the Wellness Room	20 Points
Visit the Engage Booth	20 points
Visit the VSP Vision Booth	10 points
Visit the Fidelity Booth	10 points
Visit the TELUS Health EAP Booth	10 points
Visit Delta Dental Booth	10 points
Visit the Questions Room	10 points

Vendor Booth Prizes

More fun and more prizes
as you explore the fair!

Vendor Booth Random Prizes

Anthem

Delta Dental

Express-Scripts by EverNorth

Fidelity

MetLife

TELUS EAP

VSP

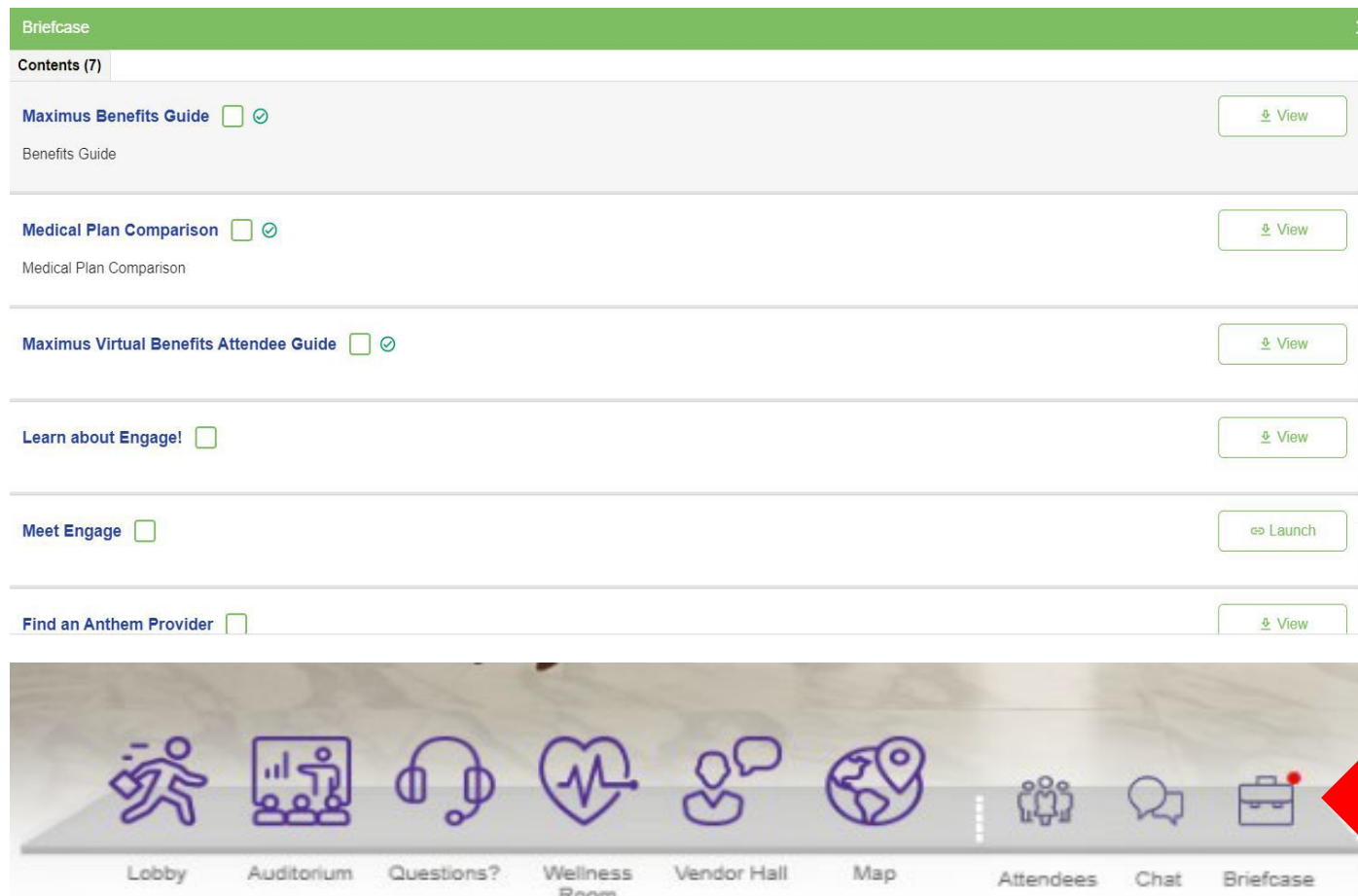
Fair attendees who visit a listed vendor booth, will be automatically entered into a random drawing for prizes.

Winners will be announced throughout Benefits Open Enrollment.

Virtual Briefcase

Collect items or documents as you explore the fair and save them to view, share, or download later.

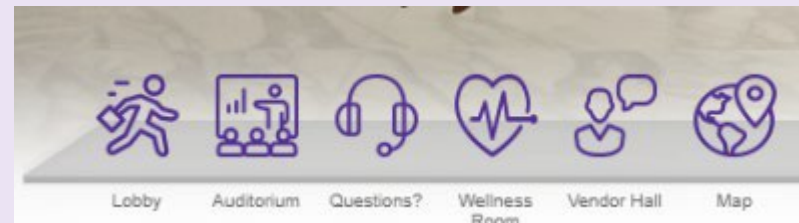
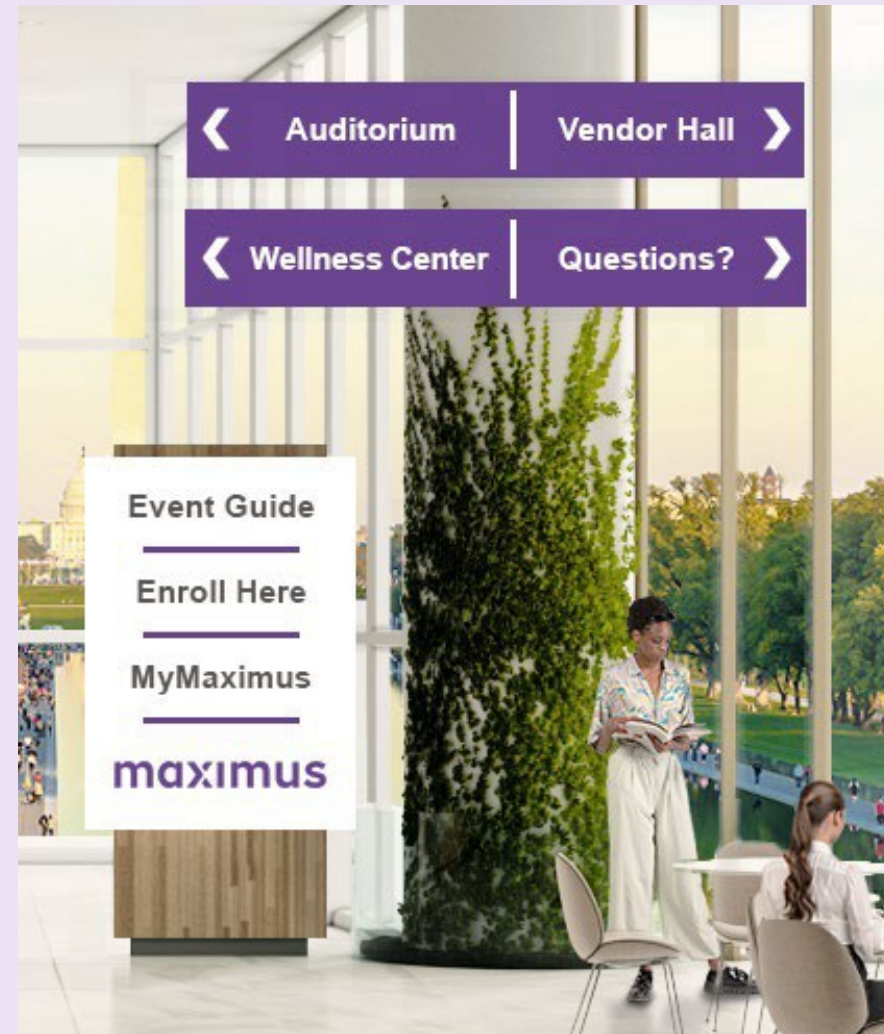
You can find the virtual briefcase on the navigation bar at the bottom of your screen.



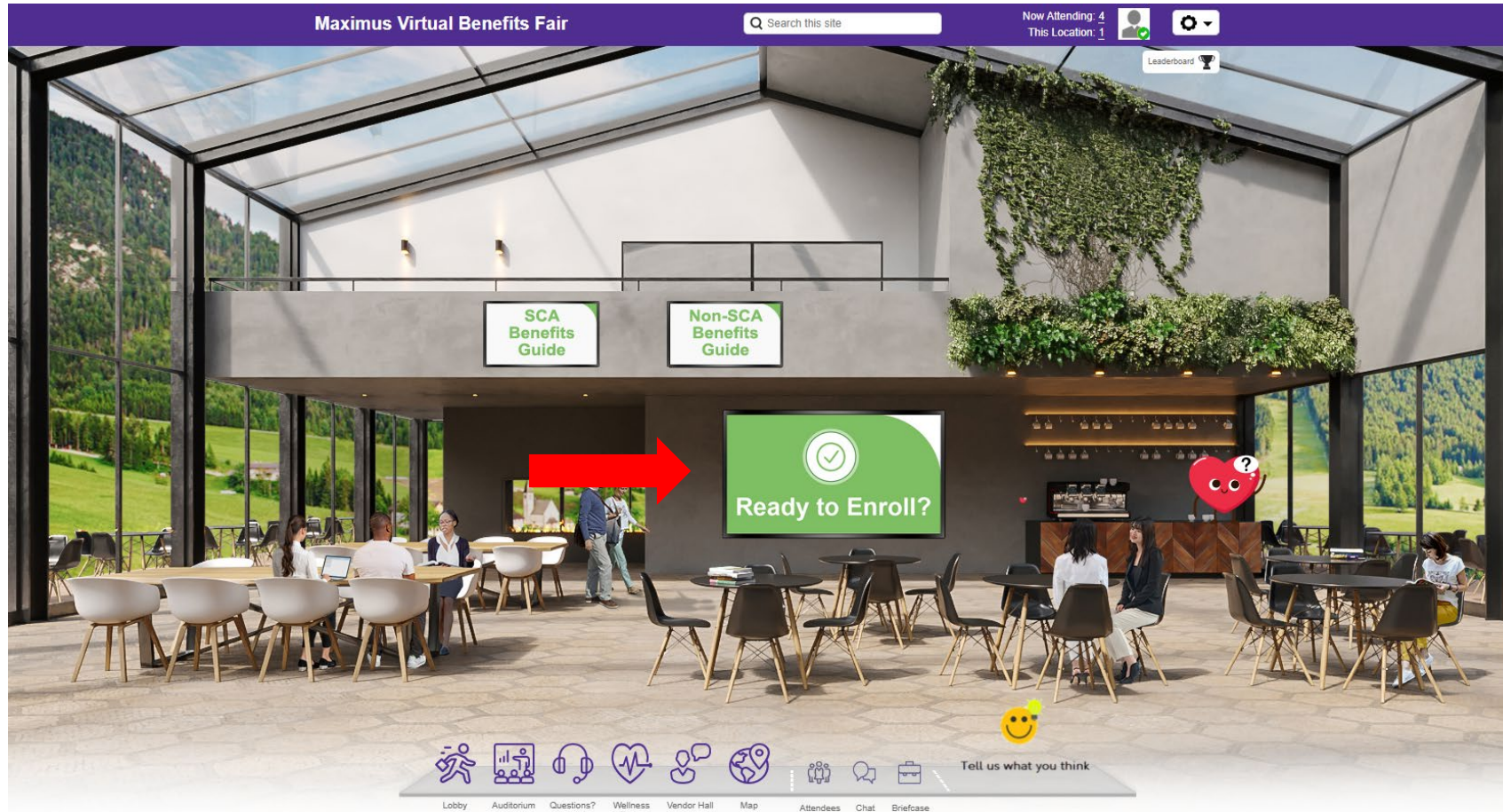
Lobby

From the Lobby, you can access any room and space using the signs shown to the right.

You can also access from the Navigation bar as well.



Questions Room

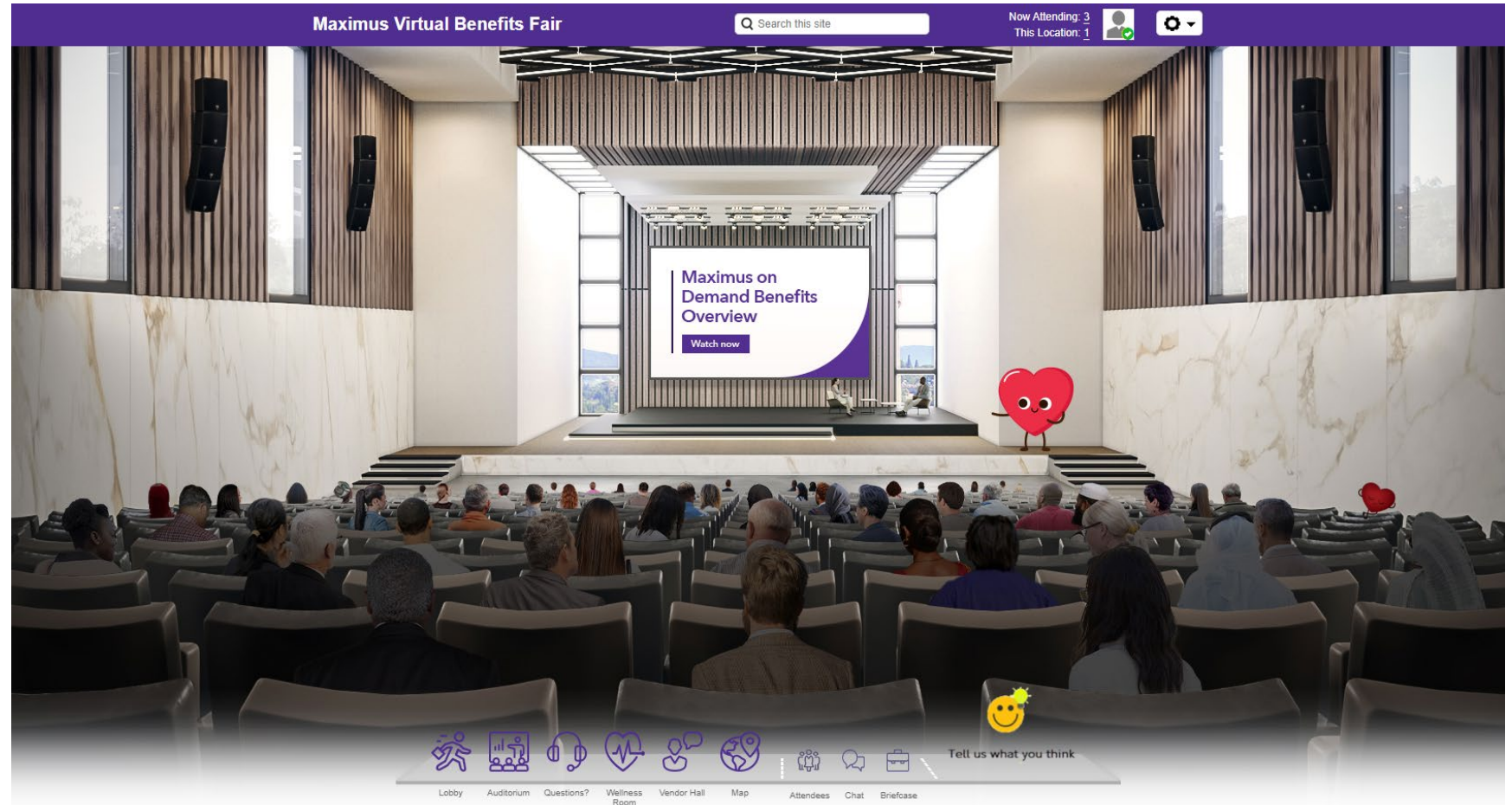


Access benefits resources and enrollment information here.

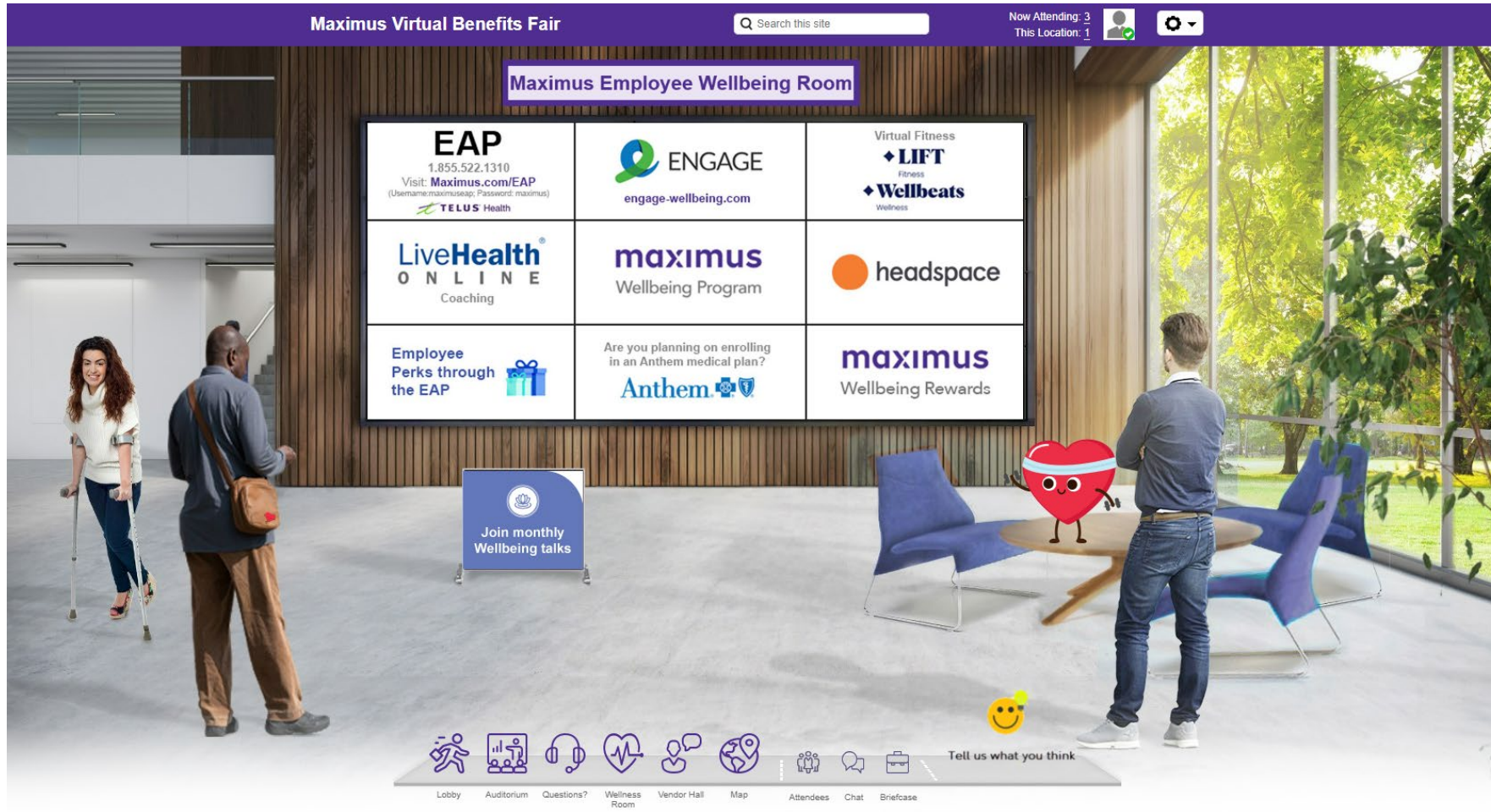
Ready to Enroll? Follow the link to start making your benefit elections today.

Auditorium

In the Auditorium you will find helpful videos about your benefits and view pre-recorded webinars.



Wellbeing Room

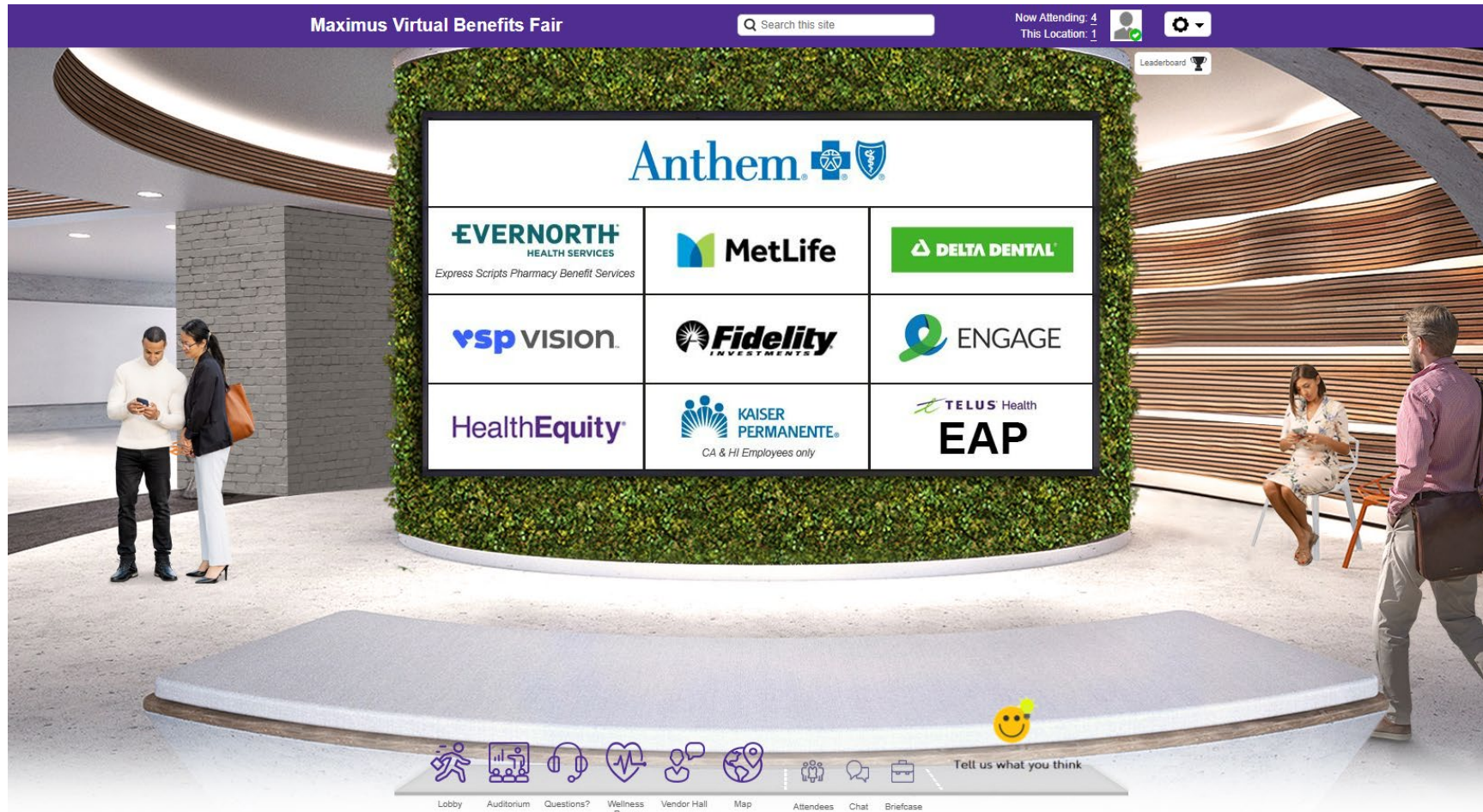


Here, you can access wellness resources.

For information on all Maximus wellness programs, visit:

[My Wellness](#)

Vendor Hall



Visit vendor booths by clicking their logo on the Vendor Hall wall.

Vendor Booths



Each vendor booth provides access to resources and representatives.

1. Click content screens within a vendor booth to access documents, videos, links and other assets.
2. Don't forget to let us know about your experience at the fair!



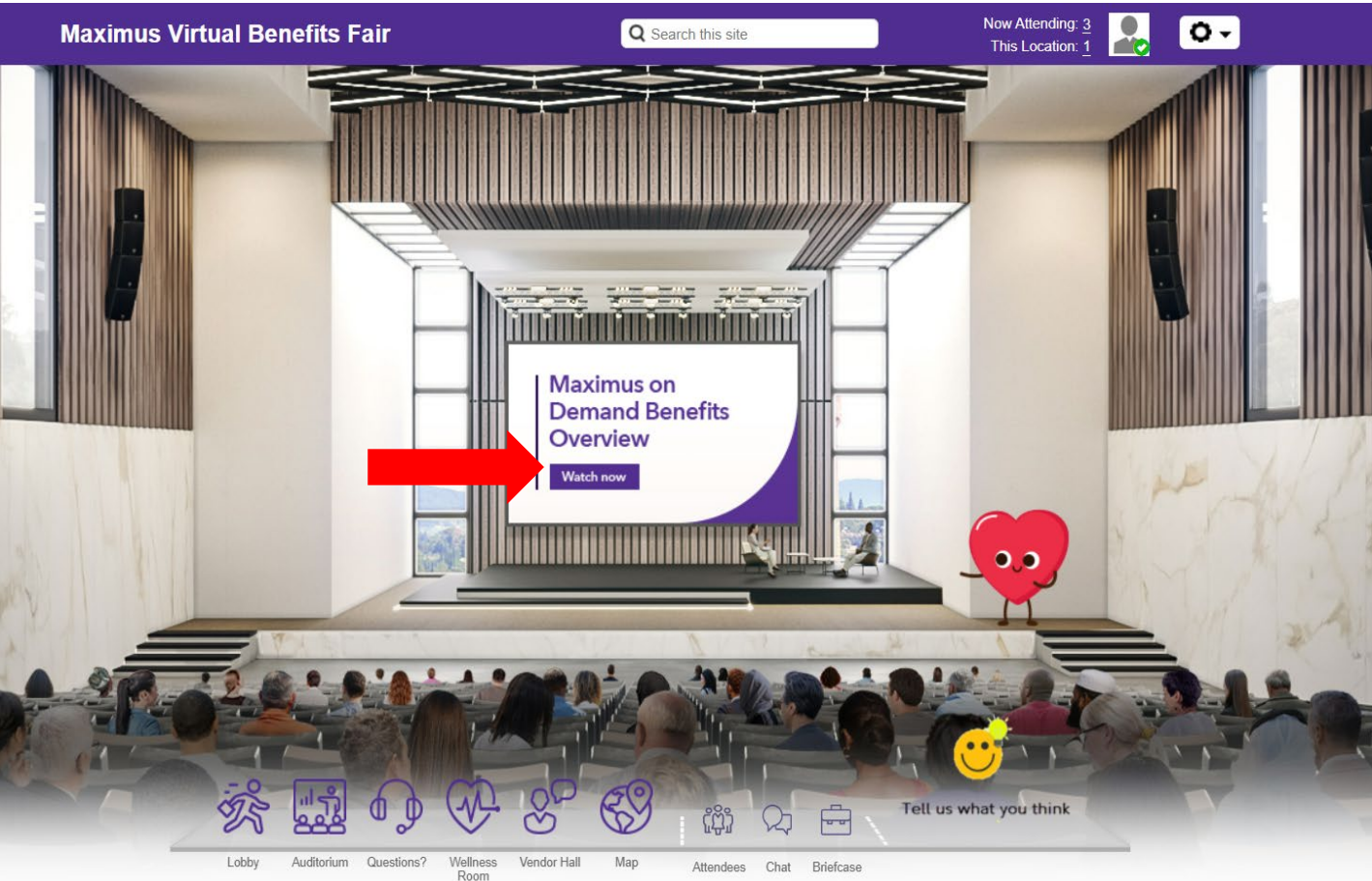
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How to Watch Pre-recorded Webinars

At your convenience, you can watch pre-recorded videos from our benefit vendors to get the most detailed information about your future benefits.

To view the videos available, please click on the Watch Now button in the middle of the screen. A new window will open with the available videos.

If you find something that interests you and you would like to reference it later, click on the briefcase to add it your personal watch list.



Vendor Live Chat Schedule



Do you have a specific question about the medical plans or prescription coverage?

Connect live with Anthem and Express-Scripts by visiting their booths in the Vendor Hall.

See table on right for Live Chat dates and time.

DATE	TIME (all times are in EST)	
TUESDAY, OCTOBER 21	10:00 am – 12:00 pm	3:00 pm – 5:00 pm
THURSDAY, OCTOBER 23	10:00 am – 12:00 pm	3:00 pm – 5:00 pm
TUESDAY, OCTOBER 28	10:00 am – 12:00 pm	3:00 pm – 5:00 pm
THURSDAY, OCTOBER 30	10:00 am – 12:00 pm	3:00 pm – 5:00 pm

*Schedule is subject to change.

Technical Support FAQs

Q1. How do I register for the fair?

- To access the Virtual Benefits Fair, visit [Maximus Virtual Benefits Fair](#)
- Be sure to read the Welcome message and Terms and Conditions
- Select **Click Here to Register**
- Enter your Maximus email address
- Fill in other fields as prompted
- Under **Terms and Conditions**, select **Yes** (this allows others to see you and communicate with you within the Fair site)
- Click on **Submit**, and you are ready to explore

Q2. If I close out of the fair, how do I return another time?

Return to the fair login page. Once on that page, enter your Maximus email address under Already Registered? You can visit the fair as often as you'd like.

Q3. What if I forget to close out of the fair or my browser?

That's ok. You will continue to show as "attending" the fair in the attendees list. It's generally a good idea to close a browser when you are done visiting a website.

Q4. Can I visit the fair as often as I'd like?

Yes. The fair is open 24 hours a day, 7 days a week. You can attend any time and as often as you'd like.

Technical Support FAQs

Q5. How does the chat feature work? How do I ask a question of a vendor representative?

You can chat with benefits vendors in the Vendor Hall. Once within the room or booth, there will be a “chat button” you can select.

Q6. Can I attend the Maximus Virtual Benefits Fair from my tablet or phone?

Yes, attendees can experience the full fair from a tablet or smart phone/device. Laptops, computers (Mac or PC), smart-phones and/or tablets (Android or ISO) are all supported.

Q7. What browsers are supported?

This is a virtual, browser-based experience. If you’re using an older or unsupported operating system, internet browser, such as Internet Explorer, or version of Flash, you may experience decreased performance. **We recommend Chrome or Firefox as the most stable and consistent browsers for accessing the virtual environment.**

Q8. How do I navigate from room to room or throughout the fair?

After entering the fair, you will be taken directly to the lobby. Here you can visit any area of the fair by clicking on the icons in the navigation bar at the bottom of the screen or the “doorways” (signs to each room). The navigation bar will always appear at the bottom of your screen to directly navigate to other areas of the site.

Technical Support FAQs

Q9. What if I have problems accessing the fair or navigating inside the fair?

First, check your internet connection. If you are having issues returning to the fair, try to re-enter your Maximus email address. If you continue to experience technical difficulties with the application or the environment, please contact our support desk by sending an email to support@6connex.com

Q10. What if I have problems accessing the fair or navigating inside the fair?

First, check your internet connection. If you are having issues returning to the fair, try to re-enter your Maximus email address. Also, you may want to run a system check as described in Q6. If you continue to experience technical difficulties with the application or the environment, please contact our support desk by sending an email to support@6connex.com