2027 Maximus Virtual Benefits Fair

Attendee Event Guide for All Employees



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Welcome to the Virtual Benefits Fair!

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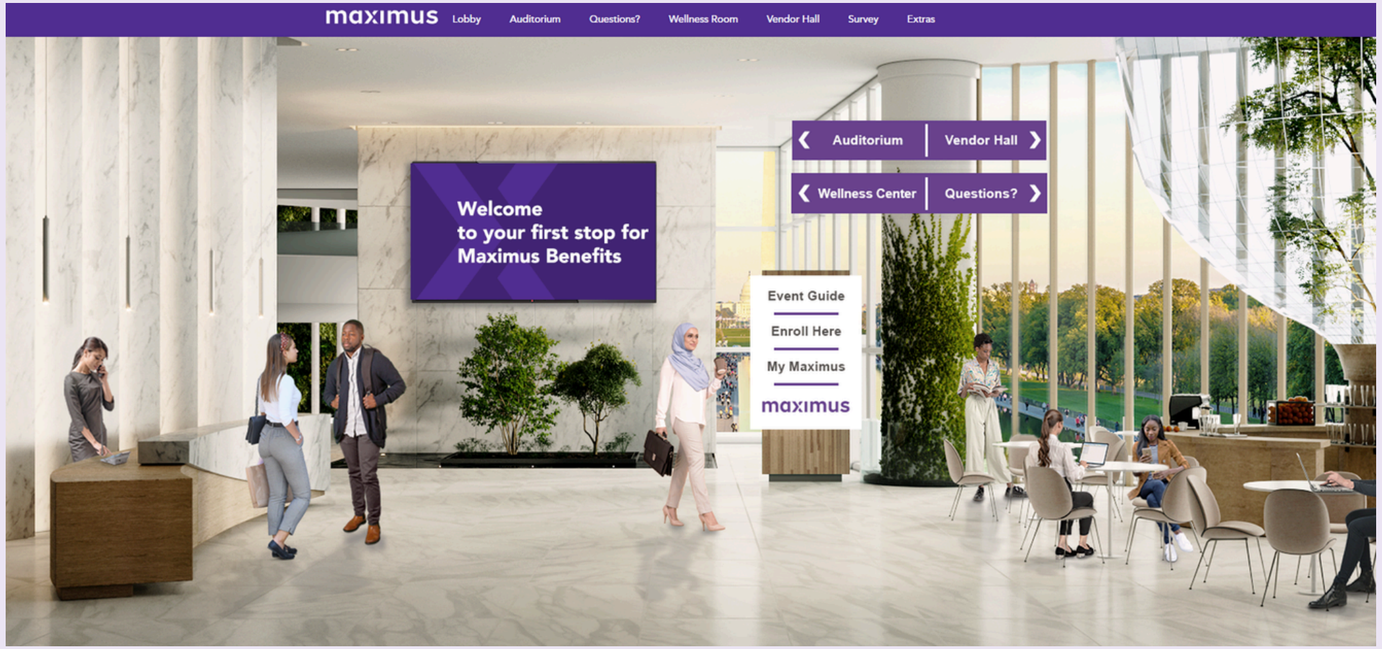
Let’s Get Started

Open 24 hours a day, 7 days a week!



Access the Maximus Virtual Benefits Fair

- Click on the hyperlink above
- Select Register now
- Enter your Maximus email and required information
- Accept the Terms and Conditions
- Select Submit and start exploring



You are now in the Virtual Benefits Fair!



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Scavenger Hunt

Explore the fair, earn 200 points, and qualify for random prize drawings.



How It Works

Explore the fair and complete activities.

Reach **200 points** to qualify for the random prize drawing.

Track progress on your personal leaderboard.

One prize per employee. Non-winners remain eligible for weekly drawings.



Ways to Earn Points

Earn points by watching videos, visiting booths, exploring rooms, and finding the fair mascot.

Welcome Video	**25 Points**
Anthem Booth	**25 Points**
Wellbeing Room	**20 Points**
Fair Mascot	**5 Points Each**



Vendor Booth Prizes

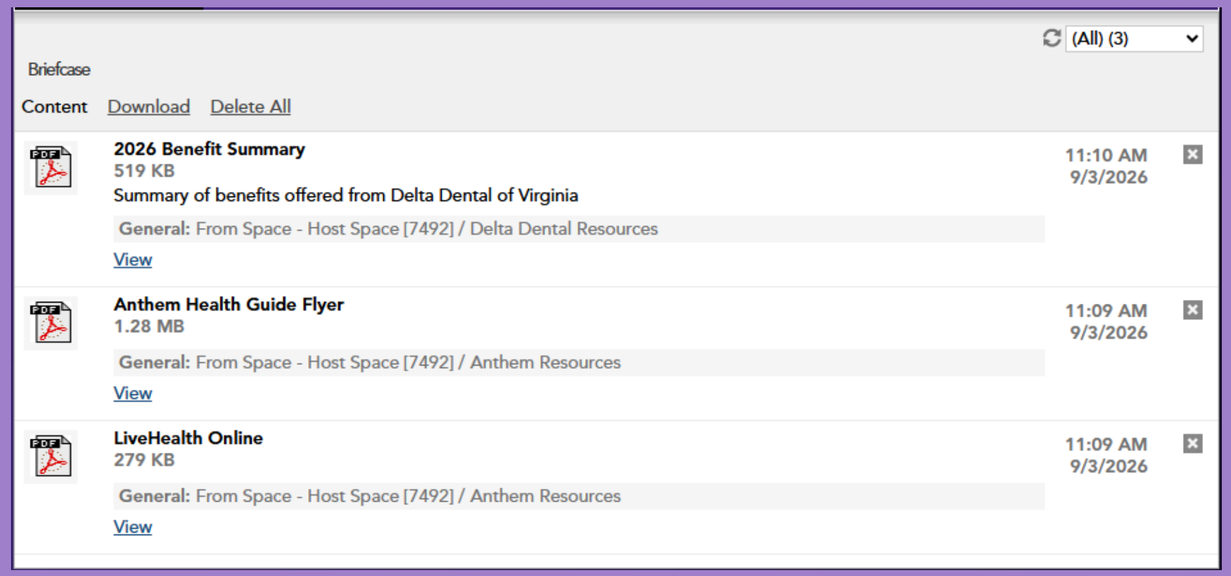
Visit a listed vendor booth to be automatically entered into its random prize drawing to win a ipad/tablet or earbuds.

2027 Vendors

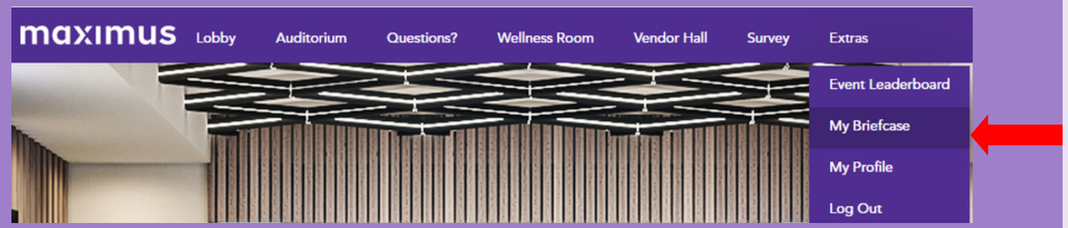
- Anthem
- Delta Dental
- Express Scripts by Evernorth
- Fidelity
- MetLife
- TELUS EAP
- VSP Vision

Virtual Briefcase

Collect items or documents as you explore the fair and save them to view, share, or download later.



You can find the virtual briefcase on the navigation bar at the bottom of your screen.





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Lobby

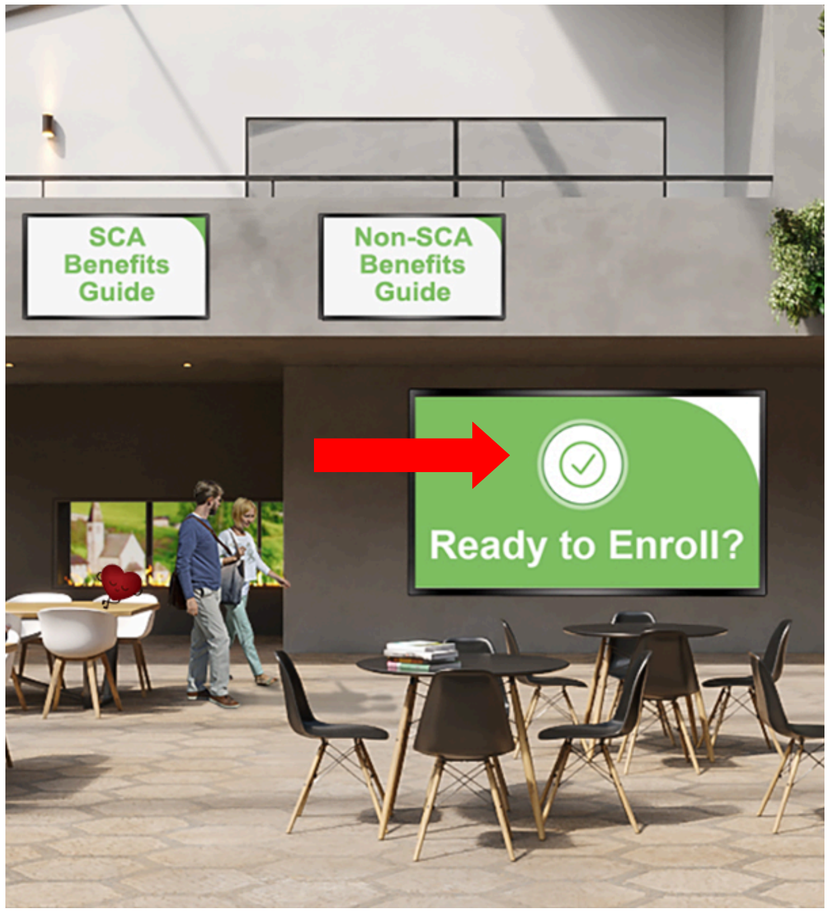
Access any space using the icons available in the Lobby or navigation bar at the top of the screen



Questions Room

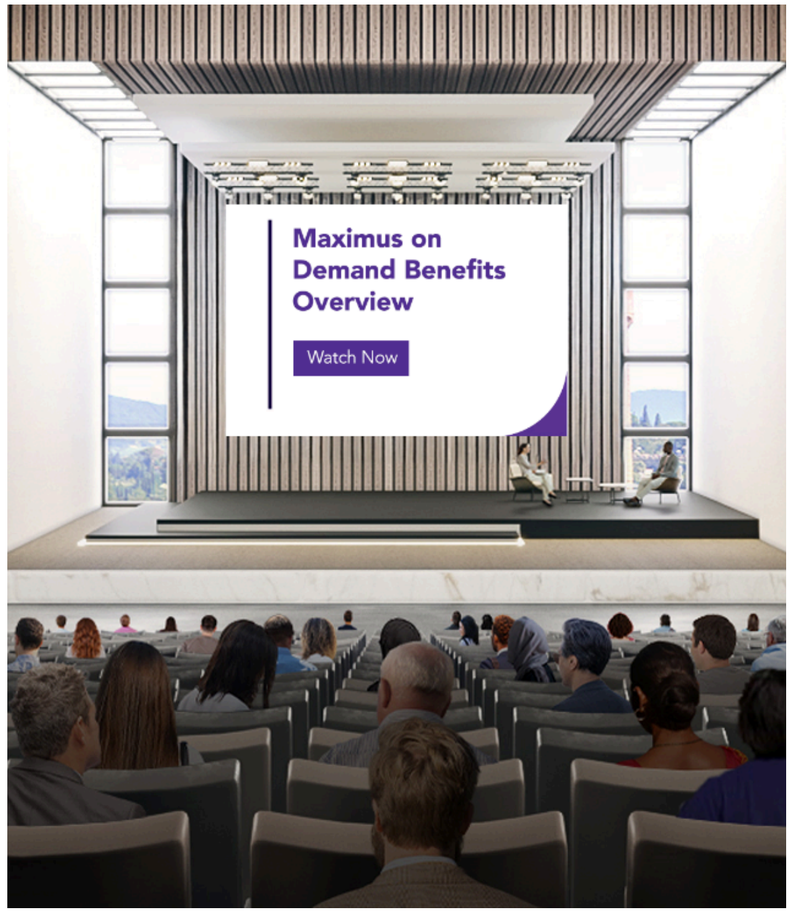
Access benefits resources and enrollment information in the Questions Room

Ready to Enroll? Follow the link to start making your benefit elections today



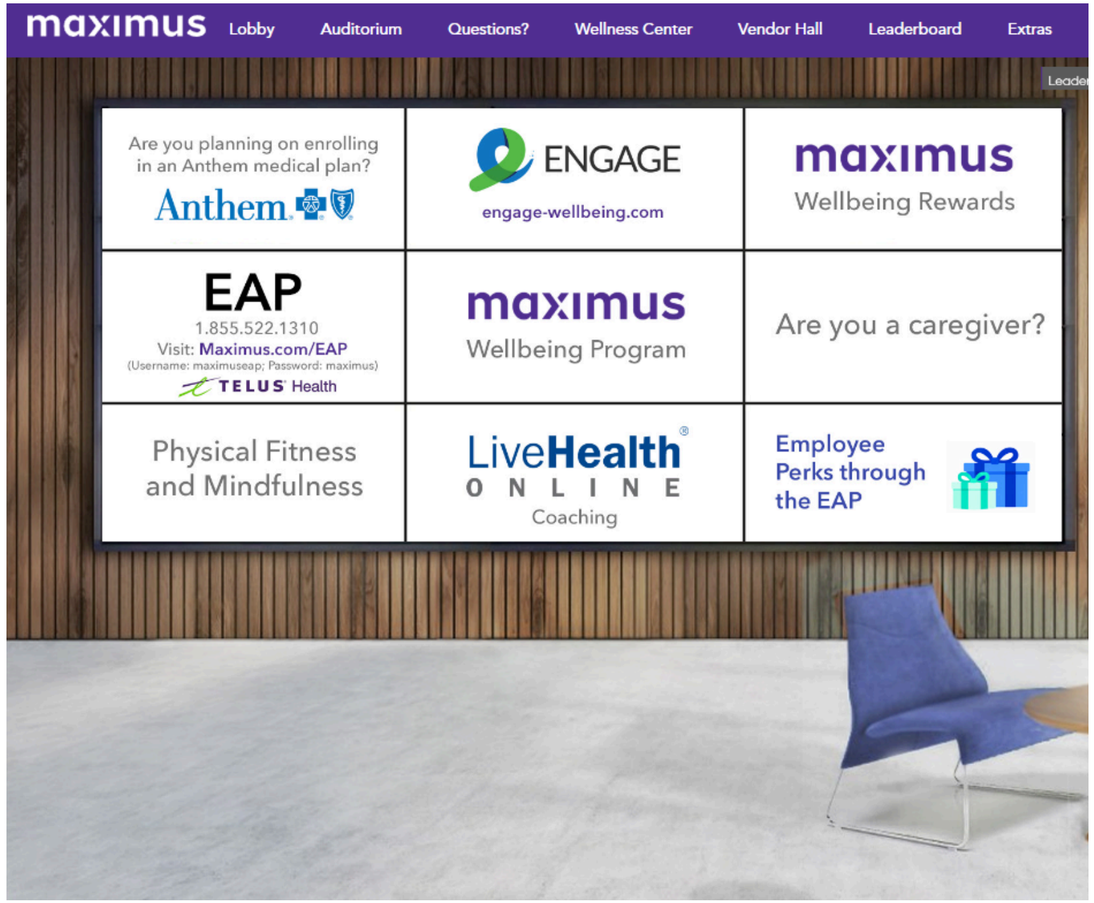
Auditorium

Visit the Auditorium to watch helpful benefits videos and access pre-recorded webinars



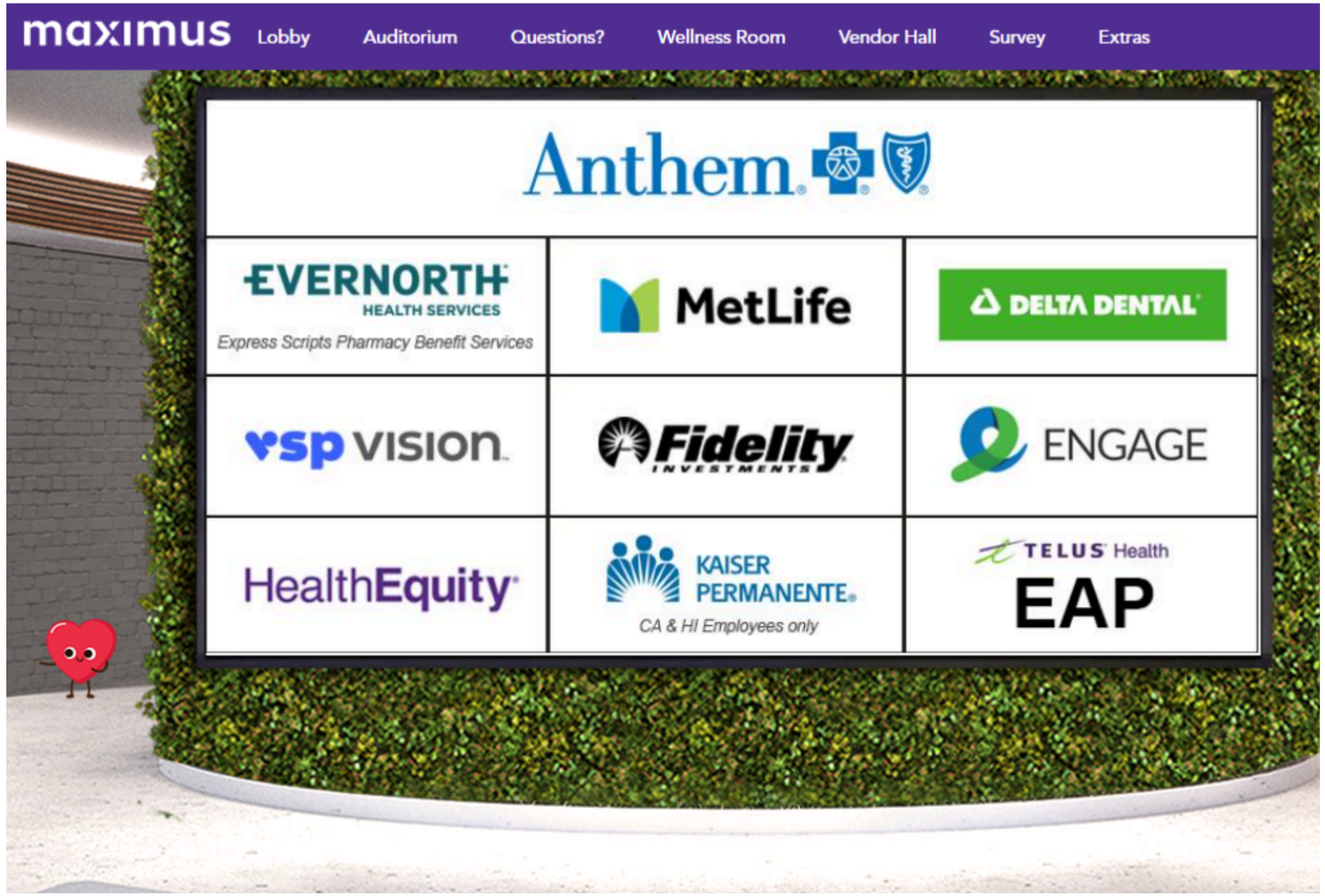
Wellbeing Room

Here, you can access wellness resources. For information on all Maximus wellness programs, visit the **My Wellness** page



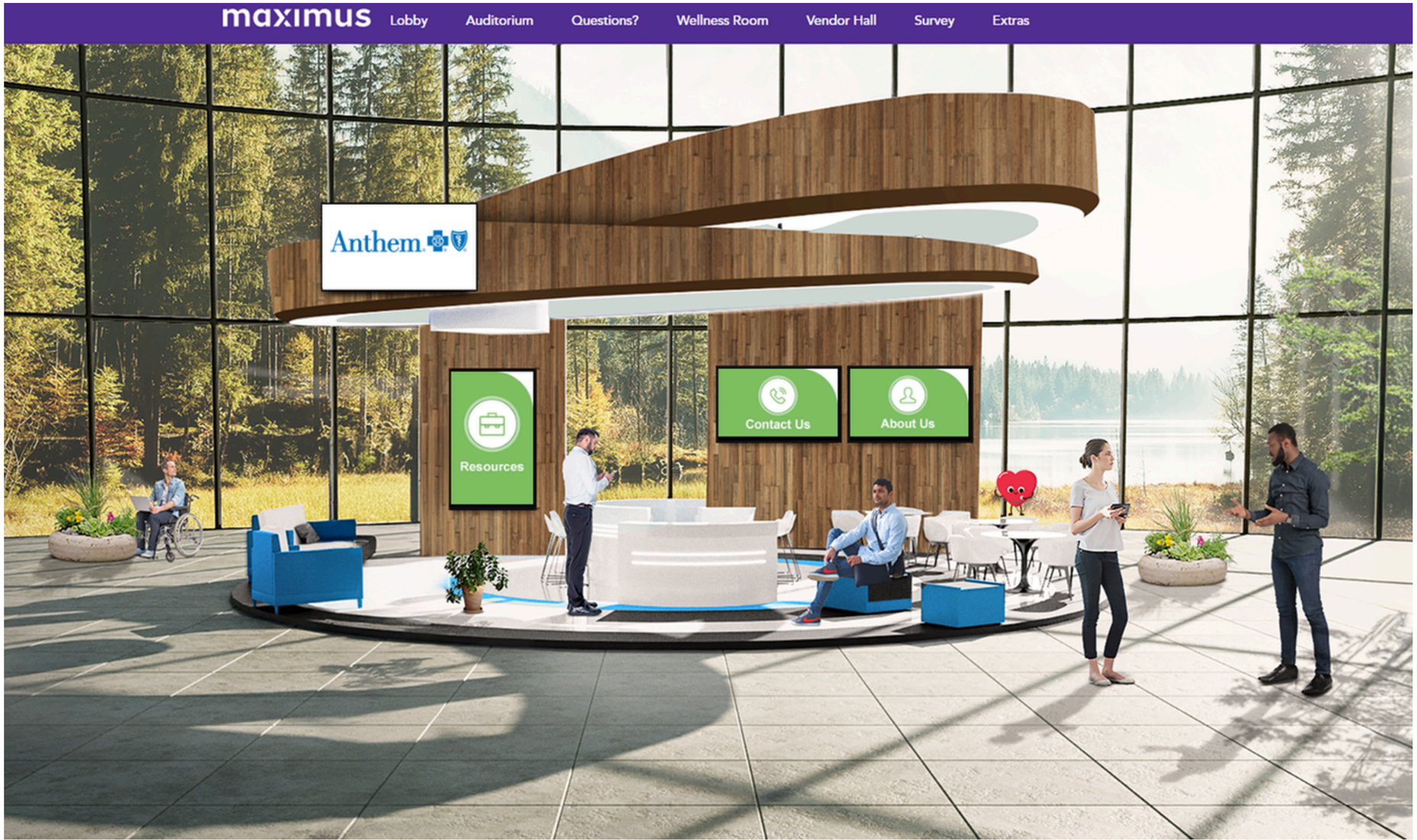
Vendor Hall

Explore vendor booths by selecting their logo on the Vendor Hall wall. Within each booth, interactive content screens provide access to documents, videos, links, and additional resources



Vendor Booth

Click content screens within a vendor booth to access documents, videos, links and other assets.

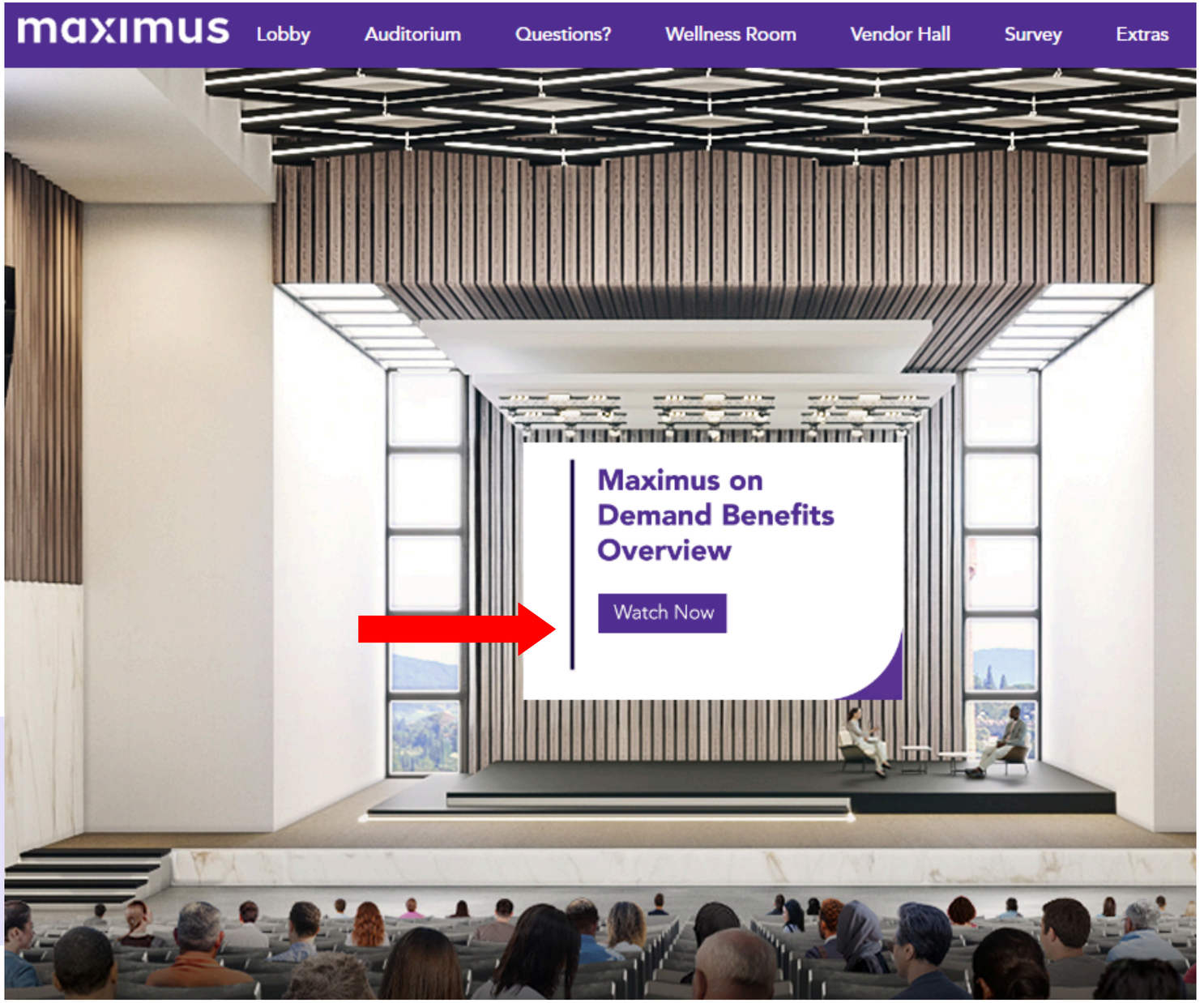


How to Watch Pre-recorded Webinars

Explore pre-recorded videos from our benefit vendors by selecting **Watch Now** to open the video library and learn more about your 2027 benefits and available resources.

See something you'd like to revisit later? Click the **briefcase icon** to save it to your personal watch list for easy access throughout the Virtual Benefits Fair.





Technical Support FAQs

1. **How do I register for the Virtual Benefits Fair?**
   - To access the Virtual Benefits Fair, visit **Maximus Virtual Benefits Fair**
   - Be sure to read the Welcome message and Terms and Conditions
   - Select **Click Here to Register**
   - Enter your Maximus email address
   - Fill in other fields as prompted
   - Under **Terms and Conditions,** select **Yes** (this allows others to see you and communicate with you within the Fair site)
   - Click on **Submit**, and you are ready to explore

2. **If I close out of the fair, how do I return another time?**
   Return to the fair login page. Once on that page, enter your Maximus email address under Already Registered? You can visit the fair as often as you'd like.

3. **What if I forget to close out of the fair or my browser?**
   That's ok. You will continue to show as "attending" the fair in the attendees list. It's generally a good idea to close a browser when you are done visiting a website.

4. **Can I visit the fair as often as I'd like?**
   Yes. The fair is open 24 hours a day, 7 days a week. You can attend any time and as often as you'd like.

5. **Can I attend the Maximus Virtual Benefits Fair from my tablet or phone?**
   Yes, attendees can experience the full fair from a tablet or smart phone/device. Laptops, computers (Mac or PC), smart-phones and/or tablets (Android or ISO) are all supported.

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Technical Support FAQs

6. **What browsers are supported?**
This is a virtual, browser-based experience. If you're using an older or unsupported operating system, internet browser, such as Internet Explorer, or version of Flash, you may experience decreased performance. **We recommend Chrome or Firefox as the most stable and consistent browsers for accessing the virtual environment.**

7. **How do I navigate from room to room or throughout the fair?**
After entering the fair, you will be taken directly to the lobby. Here you can visit any area of the fair by clicking on the icons in the navigation bar at the bottom of the screen or the "doorways" (signs to each room). **The navigation bar will always appear at the top of your screen to directly navigate to other areas of the site.**

8. **What if I have problems accessing the fair or navigating inside the fair?**
First, check your internet connection. If you are having issues returning to the fair, try to re-enter your Maximus email address. If you continue to experience technical difficulties with the application or the environment, please contact our support desk by sending an email to **virtualeventsupport@brandlive.com**

9. **What if I have problems accessing the fair or navigating inside the fair?**
First, check your internet connection. If you are having issues returning to the fair, try to re-enter your Maximus email address. Also, you may want to run a system check as described in Q6. If you continue to experience technical difficulties with the application or the environment, please contact our **support desk by sending an email to virtualeventsupport@brandlive.com**

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