maximus

Information for weather-impacted employees in New York

Our thoughts are with all the employees and their loved ones affected by recent significant weather. Here are some resources that you may find helpful. Resources are updated regularly at maximus.com/weather-impacted.

Download the free FEMA App available in English and Spanish to receive real-time weather alerts and find local emergency shelters in your area.

National resources

The following resources may be helpful when you're faced with a natural disaster.
- Ready.gov Disaster Preparedness
- Federal Emergency Management Agency (FEMA)

Hurricane preparedness
- American Red Cross Hurricane Safety
- Hurricane Safety Checklist
- National Oceanic and Atmospheric Administration
- Ready.gov Hurricanes

Shelter locators
- American Red Cross Shelter Locator
- Disaster Recovery Center Locator or text DRC and your ZIP code to 43362

After disaster
- After-Disaster Stress Reactions and Self-Care Strategies
- EAP: Post-Hurricane toolkit
- Managing Distress after Disaster
- National Disaster Assistance Resources
- Recovering after a Hurricane or Flood
- Strategies for Coping with Uncertainty
- Technology Tips: Staying Connected During Disaster

New York resources

Open shelters and warming centers
- American Red Cross Shelter Locator
- Disaster Recovery Center Locator or text DRC and your ZIP code to 43362
- Statewide resources:
  - **Please call 211 to find out if Code Blue is in effect and to get information about available shelters and warming centers.**
  - Check social media for real-time updates during severe weather.
- Contact your local county emergency services for warming centers near you
  - Division of Homeland Security and Emergency Services
- Find a warming center near you

Road closures, transportation conditions, and evacuations

Emergency Resources: New York (Updated 1/22/2026)

- For information on real-time road conditions, traffic cameras, road closures, and incidents:
  - 511 NY road conditions:
    - Phone 511
    - Website: https://www.511ny.org
- New York State Thruway
  - Winter travel advisory
- Department of Transportation
  - Winter travel advisory

Additional resources
- NYC Department of Health — Cold weather tips
- NYS Department of Health — Winter safety
- CDC — Winter weather safety
- American Red Cross — Winter storm safety
- FEMA winter preparedness
- The Governor of New York's official website
- Weather alerts and forecasts

Maximus resources

National Toll-Free Announcement Line
Check-in frequently with the Maximus National Toll-Free Announcement Line (855.576.1288) for site updates and possible changes to hours of operation due to the current situation.

People Operations
If you do not have access to the internet because of damage or overload to the local infrastructure, you can also contact People Operations at 866.307.1477. They will provide assistance with resources such as Natural Disaster leave, the Employee Assistance Fund, and more.

Employee Assistance Program
The EAP provides confidential consultations, information and resources, connections to community agencies and support organizations, and referrals to in-person or virtual counseling. The EAP is available to all Maximus employees and people in their households.

You can contact the Employee Assistance Program and talk to a consultant at any time, 24 hours a day, 365 days a year. Reach out to a consultant to see how they can help:
- Call 855.522.1310 (24 hours a day, 365 days a year)
- Chat with a consultant online
- Visit: TELUS Health
  - Username: maximuseap
  - Password: maximus

TELUS Health also provides support for the general public in times of crisis or traumatic events. If you are not eligible for the Maximus EAP program (meaning not a Maximus employee or part of an employee's household), you can reach out for support from the TELUS Health Crisis Support line at 877.757.7587 or by visiting their Crisis Response page.

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