



Information for weather-impacted employees in West Virginia

Our thoughts are with all the employees and their loved ones affected by recent significant weather. Here are some resources that you may find helpful. Resources are updated regularly at maximus.com/weather-impacted.

Download the [free FEMA App](#) available in English and Spanish to receive real-time weather alerts and find local emergency shelters in your area.

National resources

The following resources may be helpful when you're faced with a natural disaster.

- [Ready.gov Disaster Preparedness](#)
- [Federal Emergency Management Agency \(FEMA\)](#)

Hurricane preparedness

- [American Red Cross Hurricane Safety](#)
- [Hurricane Safety Checklist](#)
- [National Oceanic and Atmospheric Administration](#)
- [Ready.gov Hurricanes](#)

Shelter locators

- [American Red Cross Shelter Locator](#)
- [Disaster Recovery Center Locator](#) or text DRC and your ZIP code to 43362

After disaster

- [After-Disaster Stress Reactions and Self-Care Strategies](#)
- [EAP: Post-Hurricane toolkit](#)
- [Managing Distress after Disaster](#)
- [National Disaster Assistance Resources](#)
- [Recovering after a Hurricane or Flood](#)
- [Strategies for Coping with Uncertainty](#)
- [Technology Tips: Staying Connected During Disaster](#)

West Virginia resources

Open shelters

- [American Red Cross Shelter Locator](#)
- Find area shelters by visiting wv211.org, calling 2-1-1 from any phone while in West Virginia, or texting your zip code to 898-211.

Road closures and evacuations

- Find the latest travel information, including road closures, at [WV511.org](https://wv511.org) or dial 511 from your phone.

Additional resources

- [West Virginia Emergency Management](#) website or visit them on social media: X (Twitter) [@WVEMD](#), Facebook [WVEMD](#), Instagram [@WVEMD](#)

Emergency Resources: West Virginia (Updated 11/18/2025)



Maximus resources

National Toll-Free Announcement Line

Check-in frequently with the Maximus National Toll-Free Announcement Line (855.576.1288) for site updates and possible changes to hours of operation due to the current situation.

People Operations

If you do not have access to the internet because of damage or overload to the local infrastructure, you can also contact People Operations at 866.307.1477. They will provide assistance with resources such as Natural Disaster leave, the Employee Assistance Fund, and more.

Employee Assistance Program

The EAP provides confidential consultations, information and resources, connections to community agencies and support organizations, and referrals to in-person or virtual counseling. The EAP is available to all Maximus employees and people in their households.

You can contact the Employee Assistance Program and talk to a consultant at any time, 24 hours a day, 365 days a year. Reach out to a consultant to see how they can help:

- Call 855.522.1310 (24 hours a day, 365 days a year)
- Chat with a consultant online
- Visit: [TELUS Health](#)
 - Username: maximuseap
 - Password: maximus

TELUS Health also provides support for the general public in times of crisis or traumatic events. If you are not eligible for the Maximus EAP program (meaning not a Maximus employee or part of an employee's household), you can reach out for support from the TELUS Health Crisis Support line at 877.757.7587 or by visiting their [Crisis Response page](#).