



Empowering Employees

2019 ANNUAL REPORT

Keeping our impact local

Chairman's message



Dr. John Boyer

Chairman, MAXIMUS Foundation

It is with great pleasure that I present the MAXIMUS Foundation's 2019 Annual Report. This year, in particular, marks a year of significant growth and process improvements.

Beginning in the Fall of 2018, the Company workforce grew to approximately 30,000 employees. We welcomed our newest team members in November of 2018, and throughout 2019 they became more fully integrated into our culture. The MAXIMUS Foundation enjoys a long history of providing financial support to nonprofit organizations across the country. We are delighted to expand our base of dedicated employees by including new participants who share in a passion for improving the lives of individuals and families in locations where we live and work.

In 2019, we successfully launched a revised giving strategy to address three primary concerns. First, we wanted to give employees who donate to the Foundation a greater voice in deciding which organizations would receive awards. Secondly, we wanted to align more closely our grantmaking with our corporate areas of focus. And finally, we wanted to increase the amount of our grants to enhance the impact of our awards. To achieve these objectives, the Foundation Board of Directors identified categories of focus, developed new grantmaking protocols, selected an extensive list of eligible nonprofits, and conducted a survey of employees who voted for organizations they felt were most deserving of cash awards. Our employees help people in need every day, are engaged in their local communities, and we value and rely on their input to improve our grant decision making. Empowered employees help the Foundation create stronger partnerships with local nonprofits who share our values. Together, we awarded more than \$1,000,000 to 113 organizations across 26 states and the District of Columbia through the Foundation's grant program.

In the pages that follow, you will see highlights of some of the organizations we have supported during the year and examples of their excellent work. To our donors and supporters, thank you for choosing to invest in our communities. Your contributions make a very big difference in so many lives. To each of our grantees, thank you for being a valued partner and providing your insight and leadership within our communities. I look forward to working with you in the year ahead.

With respect and sincere appreciation

A handwritten signature in black ink that reads "John F. Boyer". The signature is written in a cursive, flowing style.

Dr. John Boyer, Chairman, MAXIMUS Foundation



OUR STORY:

MAXIMUS has a responsibility to create a positive impact in the communities where we live and work. In line with the Company's mission of *Helping Government Serve the People*®, the MAXIMUS Board of Directors established the MAXIMUS Foundation, an employee-led 501(c)(3) charitable nonprofit organization. Since its founding in 2000, the Foundation has supported nonprofits who share our mission.

OUR MISSION:

To support organizations and programs that promote personal growth and self-sufficiency through improved health, augmented child and family development and community development.

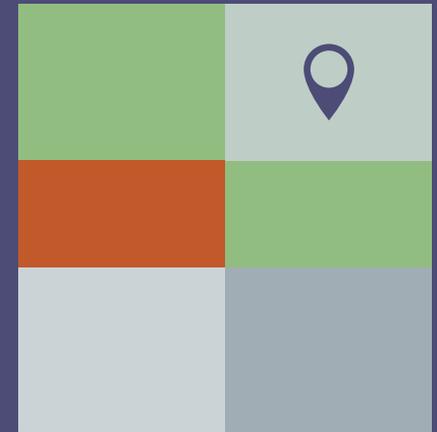


OUR APPROACH:

The MAXIMUS Foundation is led by caring employees who are giving people a hand up by supporting nonprofits on the frontlines of their communities. Though we primarily focus our giving strategy on grantmaking, we also organize disaster relief efforts and support employee engagement opportunities.

Stories of impact

The MAXIMUS Foundation focuses on annually awarding grants to eligible nonprofits that are on the frontlines of our communities. Funding comes directly from generous employee donors and a 100 percent match from MAXIMUS, in addition to Corporate supplemental funding. Not only do our employees double the impact of every dollar donated, but the Foundation's Board of Directors includes them in their awarding decisions. Any employee who contributes at least \$1 is qualified to nominate and vote for eligible nonprofits we award in the next grant cycle. Together, we are financially supporting nonprofits that are making a lasting difference in our communities nationwide.



NORTHEAST
MIDWEST
SOUTH
WEST

OUR IMPACT THEMES:



Youth development

- Child abuse prevention and supportive services
- Child hunger and nutrition services
- Enrichment and education programs



Healthcare

- HIV/AIDS prevention and care
- Physical and developmental disabilities
- Chronic care



Community Development

- Homelessness prevention and supportive services
- Jobs and training

Catherine McAuley Center



LOCATION: Scranton, Pennsylvania

IMPACT THEME: Youth development

Shakeela Slade-Martin was a young girl in 2009 when she and her mother, Aqila, became a part of the Bridge Transitional Housing Program of the Catherine McAuley Center. For both of them, the Center symbolized a second chance in life. Overcoming homelessness and economic hardship is no easy task. Shakeela was determined to accomplish her goal of enlisting in the military after graduation. She remained focused and committed as she completed basic training. Now, she is stationed at Fort Campbell in Kentucky, home to the 101st Airborne Division. At the age of 18, Shakeela has achieved the ranking of Private First Class in the United States Army. Her area of interest is still engineering as she embarks on her military career.

Shakeela's success story is a testament to her spirit and the strength of her mother's support. Her story is also a compelling tribute to the many ways the Catherine McAuley Center transforms lives every day. The generous support of the MAXIMUS Foundation to the Catherine McAuley Center has a life-changing impact. Dreams are realized, and hope renewed through our support of their mission. For many women and children, like Shakeela and her mother, our gift becomes much more than a monetary donation; it becomes a second chance in life.



Shakeela (left) in her uniform with her mother, Aqila (right).



The Lesbian, Gay, Bisexual & Transgender Community Center



LOCATION: New York, New York

IMPACT THEME: Youth development

"My mom died of cancer when I was one. My aunt took me in and raised me as her own. She became my mom. But when I was five, I started feeling different. I was being bullied every day for the way I spoke, for the way I walked, for simply just being me. Even my siblings teased me. By the time I was 15, bitterness had taken over. I started acting up in school and at home. I was getting into fights, and my grades dropped. There were times when my aunt contemplated putting me in foster care, and I spent endless nights couch surfing at friends' homes. At night I prayed and pleaded with God to change me.

Soon after, I found The Center and the Youth Speakers Bureau (YSB). It felt like an early Christmas present, a place where everyone accepted me. After I came out to this one girl, her exact words were, 'I was having a bad morning, but this just made my day.' It is a beautiful thing when someone accepts who they are as a person. We all know how hard it is to be in the closet. As a YSB intern, I share all these experiences — the good and the bad — with other youth, parents and child welfare workers to let them know there is a path. There is a way to living life honestly and with joy. The Center made being gay okay; then, they made being okay into being fabulous.

I love my life now. Doing well is really important to me. I am in school and have an A average. I am so grateful to have had The Center and YSB guide me every step along the journey that is my life. The Center is unique and special. It is not someplace I have to go, but it is where I choose to go. It is a place that teaches us we are strong, and we are important. Thank you so much for listening." — A., YSB Advocate

**THE
CENTER**
THE LESBIAN, GAY, BISEXUAL &
TRANSGENDER COMMUNITY CENTER

Photography by Dua Ping Luo

Raw Art Works



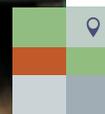
LOCATION: Lynn, Massachusetts

IMPACT THEME: Youth development

Michaela Olabisi is a graduating senior who participated in two Raw Art Works (RAW) programs — Project Launch and the Real to Reel Film School. Project Launch is RAW's college access and career exploration program, while the Film School engages students in the art of visual storytelling. The School gives teens a chance to validate their own stories and experiences through the creation of honest and often deeply personal films.

Michaela has been a RAW artist since 2012, where she has become a proud filmmaker. Her passion, intelligence, drive and creativity are all in her film, "The Missing Element." In this film, she shares why she wants to be a scientist and highlights the importance of representation in the sciences. With the guidance of RAW staff and her Project Launch mentor, she won the prestigious Questbridge National College Match Scholarship to attend Vassar College. More than 16,000 low-income, first-generation students from 47 different states applied, and only six percent received the full four-year scholarship!

Michaela looks forward to studying neuroscience and film, especially neurocinematics. In other words, she wants to explore how film and production editing can affect the way people think. The MAXIMUS Foundation's grant award supports RAW's mission to help youth from underserved communities, like Michaela, flourish through creative expression rooted in art therapy. At its core, RAW believes that all kids should be seen and heard and that everyone has a story to tell. It offers a variety of free programming from painting to filmmaking for kids ages 7-19. RAW gives kids the creative tools to create in unexpected ways and envision new possibilities for their future.



MIDWEST

The Posse Foundation



LOCATION: Chicago, Illinois

IMPACT THEME: Youth development

The Posse model works for both students and college campuses and is rooted in the belief that a small, diverse group of talented students — a posse — carefully selected and trained, can catalyze individual and community development. As the United States becomes an increasingly multicultural society, Posse believes that the leaders of the 21st century should reflect the country's vibrant demographic mix. The key to a promising future for our nation rests on the ability of influential leaders from diverse backgrounds to develop consensus solutions to complex social problems. Posse's primary aim is to train these leaders of tomorrow.

With the support of the MAXIMUS Foundation, the Posse Foundation continues to help scholars and alumni in their pursuit of graduate and fellowship opportunities. Since 2014, Posse Scholars and alumni have won more than 300 prestigious national fellowships, and Posse currently has affiliations with 11 institutions that offer graduate school fellowship awards to Posse alumni.

Ashley Jones-Quaidoo is a Posse Scholar who graduated from Bucknell University in the spring. She won the Thomas R. Pickering Foreign Affairs Fellowship. The fellowship provides graduate students with financial support, mentoring and professional development to prepare them academically and professionally for a career with the U.S. Department of State. This fall, with support from the award, Ashley will join the security studies program at Georgetown University's Walsh School of Foreign Service. Upon successful completion, Ashley will have the opportunity to work as a Foreign Service Officer based on the needs of the U.S. State Department, serving in Washington, D.C., or at a U.S. embassy, consulate or diplomatic mission around the globe.

THE POSSE FOUNDATION, INC.





Vista Maria



LOCATION: Dearborn Heights, Michigan

IMPACT THEME: Youth development

Like the MAXIMUS Foundation, Vista Maria believes progress begins with the empowerment of women and girls. Vista Maria works to protect, elevate, and encourage young women to reach their full potential. Vista Maria operates the Shepherd Hall Transitional Living Program (SHTLP) to provide a safe, independent living environment for Michigan's homeless young women, ages 16 to 24. Many of these young women recently aged out of the foster care system.

Each resident who completes the SHTLP leaves with living skills, support and education that they otherwise may never have received. The majority of SHTLP tenants can enroll in secondary school and build successful, independent lives following the program.

Before Kennethia started SHTLP, she had been living at a hotel. Homeless at 24 years old, Kennethia completed the program in a little over one year. While there, Kennethia enrolled in secondary education, built her leadership skills as a peer and mentor to other tenants, and shared her love of cooking through cooking classes.

Kennethia currently lives in a new apartment in Highland Park and recently obtained her Associate's degree in Liberal Arts from Wayne County Community College. Kennethia also works full-time for AmeriCorps. In her spare time, Kennethia volunteers with youth at the Ruth Ellis house to continue sharing and motivating others with her story.

Food Bank of Iowa



LOCATION: Des Moines, Iowa

IMPACT THEME: Community development

Kids need proper nutrition every day to grow, develop and learn properly. Going even a day or two without food can have a significant impact on a child. The Food Bank of Iowa's Backpack Program provides a sack of kid-friendly, nutritionally balanced food to children every Friday during the school year. The food tides them over on Saturdays and Sundays, allowing them to return to school on Monday ready to learn.

In Iowa, one in five children is considered food insecure. Although food insecurity is harmful to any individual, it is especially devastating in childhood because hunger deprives kids of more than just food. The school staff notices the difference the Backpack sacks make — children are more attentive and focused on Mondays, allowing them to do better in school. They come equipped to learn and experience a decrease in behavioral incidents. Proper childhood nutrition helps kids succeed in school now and contribute later in life. The Food Bank has been able to support 5,600 children through the program every week successfully. Their MAXIMUS Foundation grant provided 571 Backpack sacks for kids in need!

Food Bank of Iowa provides food for Iowa children, families and seniors so they may lead full and active lives, strengthening the communities where they live. Food Bank of Iowa's operation includes service to 55 counties in Iowa through four direct service programs, as well as traditional food banking. Traditional food banking includes the acquisition, inventory and distribution of donated food and grocery products, USDA commodity foods and purchased food, totaling more than 11 million pounds. With our support, the Food Bank of Iowa is changing lives one meal at a time.



***"It is so kind to give my family this food.
We love getting it, and it all gets eaten.
We eat all the food, [and] it's gone by Monday."***

SOUTH

People's Community Clinic



LOCATION: Austin, Texas

IMPACT THEME: Healthcare

The mission of People's Community Clinic (People's) is to improve the health of medically underserved and uninsured Central Texans by providing high quality, affordable healthcare with dignity and respect. The MAXIMUS Foundation grant helped patients like Eva*. For months, she and her six children suffered from chronic respiratory issues. Her youngest, two-year-old Ana Maria*, was in the worst shape. After rushing Ana Maria to the emergency room for the third time, Eva came to People's looking for relief. They met with multiple pediatric specialists, each looking for the root cause of the family's illness.

It became clear that an unsafe living condition, particularly mold, was endangering the family's health. For help, the physicians called on Keegan Warren-Clem, JD, an attorney at the Austin Medical-Legal Partnership (AMLPLP). The AMLPLP recognizes that good health depends on many factors outside of the exam room. Social determinants of health — like housing and work conditions or barriers to receiving disability benefits — affect health in significant ways, sometimes even more than the clinical care they receive. Often, legal intervention becomes necessary to address these health-harming situations.

Keegan, the AMLPLP attorney, learned that rains from Hurricane Harvey flooded the family's apartment, but property managers had not addressed the resulting mold infestation. Mold in the walls, floor and furniture had contributed to debilitating — and dangerous — respiratory problems.

With Keegan's help, the family took the apartment owners to court, forcing them to address the substandard conditions. As a result, the family was able to move to a new, clean apartment. The children's health issues resolved slowly, and Eva's family began the process of healing — this time, in a home with fresh air.

**Name has been changed to protect privacy.*



ServiceSource

LOCATION: Clearwater, Florida

IMPACT THEME: Community development



ServiceSource offers a variety of support services for people with disabilities throughout the state of Florida. Their programs include vocational evaluation and training, benefits planning, housing program and opportunities for self-employment.

A high school senior, James, became interested in Marine Science. Though he had previously thrived in his first internship in customer service, he decided he would follow his passion. He, therefore, began interning at a local aquarium. Internship tasks typically include jobs like cleaning the facility, basic maintenance, greeting patrons and setting up for birthday parties. After seeing him excel in these tasks, his supervisor decided to give him more opportunities for growth. Imagine his surprise when the aquarium supervisor mentioned opportunities like providing tours, working with visitors at the stingray touch tank and educational shows. James could not have been more excited. He jumped out of his chair with his arms up in victory and yelled, "YES!"

James flourished at the aquarium thanks to his supervisor's dual role as tutor and manager. Soon, James learned how to operate the cash register, greet customers, provide educational tours and help with the touch tank. He loved his job so much that he more than tripled the work hours his internship required. During the internship, his supervisor recommended that James obtain his scuba certification. He reasoned it would increase his opportunities at the aquarium, especially if he could dive into the large tanks.

James approached ServiceSource for help, which provided funding for the scuba certification through their High School/High Tech (HSHT) program. HSHT offers high school students with disabilities, ages 14-22, the opportunity to explore jobs and post-secondary education, leading to technology-related careers. He successfully became a certified diver.

What began as an internship opportunity turned into a career interest in Marine Science. To this day, James continues to volunteer at the aquarium, while also pursuing his degree at Pasco Hernando State College. With our support, people like James benefit from ServiceSource's HSHT program.



ServiceSource

A LEADING RESOURCE FOR PEOPLE WITH DISABILITIES



FACETS

LOCATION: Fairfax, Virginia

IMPACT THEME: Community development



Founded in 1988, FACETS is a well-established nonprofit organization that touches and improves the lives of thousands of local families and individuals every year. The Education & Community Development (ECD) Program provides enrichment programs and case management services meant to break the cycle of poverty.

Nafisa grew up in the Ragan Oaks community and attended the FACETS ECD program her entire life. Bright and intelligent, she had always excelled in school with the aid of her Ragan Oaks Homework Helpers. Then, the intensity of high school took Nafisa by surprise.

When her grades dropped in her freshman year, she turned to her FACETS Community Advocate, Tijani, for help. He helped her devise a study schedule to manage her time, and Nafisa's grades climbed. Though she worked hard, she never really saw college in her future. Sensing Nafisa needed to see what successful college life could be, Tijani arranged for her to attend a conference at a local college. It turned out to be a life-changing experience. Nafisa shared, "It was the first time I had been on a college campus and [saw] kids like me attending classes. It was like college was real for the first time."

With Tijani writing her letter of recommendation, Nafisa successfully submitted her college application. Her hard work paid off and, today, Nafisa is a proud Virginia Commonwealth University student. "Without Mister Tijani helping me, pushing me and always standing by me, there is no way I would be off [at] college."

From the freshly-diapered baby to the toddler learning English to the high school senior heading off to college, the MAXIMUS Foundation is helping FACETS break the cycle of intergenerational poverty and making Fairfax County a place where everyone can succeed by their merit.



WEST



Fresh Start Women's Foundation



LOCATION: Phoenix, Arizona

IMPACT THEME: Community development

Brandi had been working in the architectural field when the Great Recession hit. She lost her job and fell into a severe depression. She had no health insurance, nowhere to go, and didn't know what to do. Her lease was up on her apartment, and she could no longer afford it.

Luckily, a friend told her about Fresh Start. Brandi attended the orientation and then met with a master's level social worker to help her focus on her career goals.

Fresh Start gave Brandi valuable referrals to help with her living situation. She took a workshop about boundary setting, classes about coping, and visited Fresh Start one to two times per week. She found every time she didn't know what to do, she was able to come to Fresh Start for support.

When Brandi decided to go back to school for her master's degree in construction management, Fresh Start helped her develop a clear path to achieve her goal.

Now with a master's degree and a new job, Brandi can support herself again. She says that Fresh Start helped her with the healing process, taking her from the depths of despair through a journey of growth and renewal.

Fresh Start Women's Foundation provides education, resources and support for women to transform their lives and strengthen our community. The MAXIMUS Foundation is proud to partner with Fresh Start Women's Foundation, to advance our shared vision of a world in which every woman reaches her full potential by achieving personal empowerment and financial self-sufficiency.



“People forget that just because I lack my eyesight doesn’t mean I lack vision.”

Society for the Blind



LOCATION: Sacramento, California

IMPACT THEME: Healthcare

After taking early retirement, Pearl completely lost vision in her left eye. “But I still had my right eye,” Pearl said, “And I could still sew and cook and do the things I loved.” Yet in 2013, problems with her cornea, combined with the inflammation, led to multiple unsuccessful surgeries until, in November 2015, she woke up blind. “I felt both helpless and hopeless. I had to rely on everyone to do everything for me. People had to take me to the bathroom in my own house, and they had to take me to the dinner table and help me eat. Being such an independent person, I felt so awkward.”

In 2018, someone referred Pearl to Society for the Blind, and her life filled with a different kind of light. She enrolled in multiple programs offered by Society for the Blind, including independent living skills, technology, Braille and the Senior IMPACT Project.

“On the first day of the Senior IMPACT Project Retreat, I told them I used to love to cook and read recipes, and there was no way I’d ever do that again. But one of the instructors had such a positive attitude, and I remember her telling me, ‘Of course you’re going to do that again!’” Pearl said.

Pearl learned how to operate her iPhone and create spreadsheets in Excel so she could continue to handle her family’s finances. “I couldn’t even do those things when I had eyesight!” Pearl said. She passed her Braille classes with flying colors and attended support groups with other people who were blind or low-vision.

“We really encouraged each other in those support groups,” Pearl said. “I realized that before my experience of losing my eyesight, I was dependent on it — even distracted by it. Now I get to rely on all of these other senses: hearing, touch, smell and taste. People forget that just because I lack my eyesight doesn’t mean I lack vision.”

Pearl loved that the instructors and students encouraged her to advocate for herself. “They taught me that I could still be the person I was before I lost my eyesight...or even a better version of myself,” she said.

Society for the Blind is a full-service nonprofit agency providing services and programs for people who are blind or have low vision. Our grant makes it possible for them to continue their legacy of service in our communities.



The Urban Farm

LOCATION: Denver, Colorado

IMPACT THEME: Community development



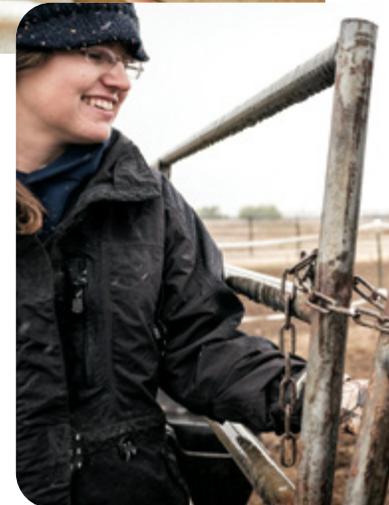
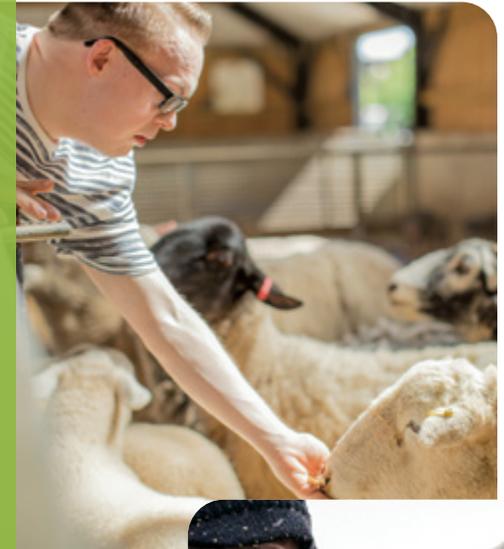
Misha* arrived at The Urban Farm (TUF), lacking confidence and with a troubled history at school. Like many others at TUF, he'd been involved with the justice system and spent his time not going to school, unemployed, suspended or expelled. During his time there, Misha loved working with animals and never turned down a task or chore he received. He used his time at the farm to separate himself from his daily struggles. He often took jobs that allowed him time alone to process his feelings, demonstrating a high level of mindfulness. When Misha re-entered school, his hard work translated into success there. He even made straight A's, which was a personal record for him!

TUF allows youth, like Misha, to feel safe and supported. TUF works with teenagers who want to re-engage with education, employment or both. With each visit, teenagers ages 13 to 18 become more comfortable. For these kids, their connection to the farm and the animals makes service hours at TUF special. All of their time and labor benefits the animals. As a result, they willingly put in the time and energy to complete tasks from constructing enclosures to working on building maintenance.

The teens' emotional investment in the farm animals is unique from other relationships in their lives. Unfortunately, many of them come from broken homes where they don't have role models to demonstrate healthy relationships, manipulative situations where people promise to reward them for loyalty or involvement with sex-trafficking circles. TUF sees the connection to their animals develop into emotional growth. This growth leads to positive and respectful interactions between the participants and authority figures.

The Urban Farm strives to inspire excitement for learning through practical work experience in a farm setting while fostering respect, responsibility, curiosity, caring and grit. With the support of the MAXIMUS Foundation, at-risk teens are getting access to healing outdoor experiential learning opportunities and animal-based interactions. Through these experiences, they increase their self-confidence, self-esteem and ultimately engagement with their school, workplace and community.

**Name has been changed to protect privacy*





Giving timeline

Our employees' commitment to giving people a hand up extends beyond their workdays. We value our local communities, which is why we empower our employees to engage with our nonprofit partners in ways that are meaningful to them. Last year, we organized a disaster relief initiative to help our Floridian employees following Hurricane Michael. This year, you will read stories of those same employees paying it forward. Employees all over the country have collected much-needed supplies and participated in our company-organized disaster relief efforts. Follow along as we highlight a few of the many stories from our growing network of employees.

MAR19



HATTIESBURG, MISSISSIPPI



Employees joined the University of Southern Mississippi Stop, Drop and Color Run 5K benefiting the Hattiesburg Fire Department Benevolence Fund.

MAR19

LYNN HAVEN, FLORIDA



In honor of Dr. Seuss' birthday, the Lynn Haven, Florida team donated more than 2,800 books to help replace the public-school libraries' loss during Hurricane Michael.

2800





APR19

LYNN HAVEN, FLORIDA



Florida employees celebrated Earth Day by planting more than 4,000 trees with the help of local master gardeners from the University of Florida and the Institute of Food and Agricultural Sciences program. Hurricane Michael destroyed approximately one million trees; this effort is part of an ongoing disaster relief initiative in the local community.

4000



MAY19

PHOENIX, ARIZONA



Employees wrote more than 200 appreciation letters and cards for veterans and active troops to Operation Gratitude, whose mission is to thank every American who serves.

200



THE FOUNDATION AWARDED GRANTS TO OUR 2019 GRANTEES

- 113 organizations across 26 states and the District of Columbia received a grant.
- The size of the most frequently awarded grant size nearly quadrupled from 2018.
- On average, we more than doubled individual grant awards from 2018.



MAY19

2018

2019
The average individual grant award doubled.

JUL19



JUL19



PHOENIX, ARIZONA



Phoenix-based employees partnered with Desert Mission Food Bank to collect non-perishable items for families in need by hosting its Second Annual Pie in the Face Contest.

HAMPTON, VIRGINIA



The leadership team at our Hampton, Virginia office volunteered for the second annual Tyrod Taylor Foundation Community BBQ. The LA Chargers backup quarterback, Tyrod Taylor, funds the T2 Foundation, which supports youth from underserved communities.





Photography by Doreen Wiggins



JUL19



BROWNSVILLE, TEXAS



Employees partnered with grantee Tip of Texas Family Outreach to hold a Back To School Drive to collect 332 backpacks and 2,183 individual school supplies.

AUG19



SANDY, UTAH



At an annual strategy meeting, employees rolled up their sleeves and packed 62 backpacks with more than \$2,000 worth of donated school supplies to support The Boys & Girls Club of Greater Salt Lake. They gave students the confidence to start school on the right foot.



SEP19

SANDY SPRING, MARYLAND



Employees laced up their sneakers and joined MAXIMUS CEO, Bruce Caswell, by running or walking in support of Laps For Lexi in Maryland.

RESTON, VIRGINIA



A group of D.C. Metro Area employees, friends, family members, and dogs gathered together to support the Leukemia & Lymphoma Society. They raised more than \$16,500 and became a top five corporate fundraiser for the Light the Night Walk.



TOP FIVE
corporate fundraiser

OCT19

OCT19

NATIONWIDE

Employees donated dollars or blood to support ongoing disaster relief efforts with the American Red Cross. The Company matched all monetary donations. Employees that donated blood received a \$25 'dollars-for-doers' gift to the Red Cross in their honor.



NATIONWIDE

Customer Service Week was celebrated across the United States to honor the hard work of our employees. The Company awarded prizes and hosted theme days. MAXIMUS is genuinely appreciative of the wonderful work done by our customer service representatives.



OCT19



*Rick Nadeau,
Chief Financial
Officer, donates
blood.*

OCT19



LONDON, KENTUCKY



Our London, Kentucky site held a donation drive for much-needed supplies to benefit the local American Cancer Society Hope Lodge.



**BOGALUSA,
LOUISIANA**



1300
pounds
of food

Our Bogalusa citizen engagement center donated almost 1,300 pounds of food to the Washington Parish.

NOV19



NOV19



**CHATTANOOGA,
TENNESSEE**



630
items
weighing
575 pounds

The Chattanooga child support office held a food drive during November. They collected 630 items weighing 575 pounds — all of which were donated to their local food bank.



DEC19

MISSION, TEXAS



Our South Texas Enrollment Broker Outreach team collected monetary donations for the purchase of holiday gifts for foster care children at the Rio Grande Valley's Children's Home with Buckner International, a nonprofit partner of the MAXIMUS Foundation.



DEC19

OKLAHOMA CITY, OKLAHOMA



The Oklahoma City citizen engagement center partnered with Citizens Caring for Children, which supports foster children and foster parents in the local area, to provide holiday gifts.

DEC19

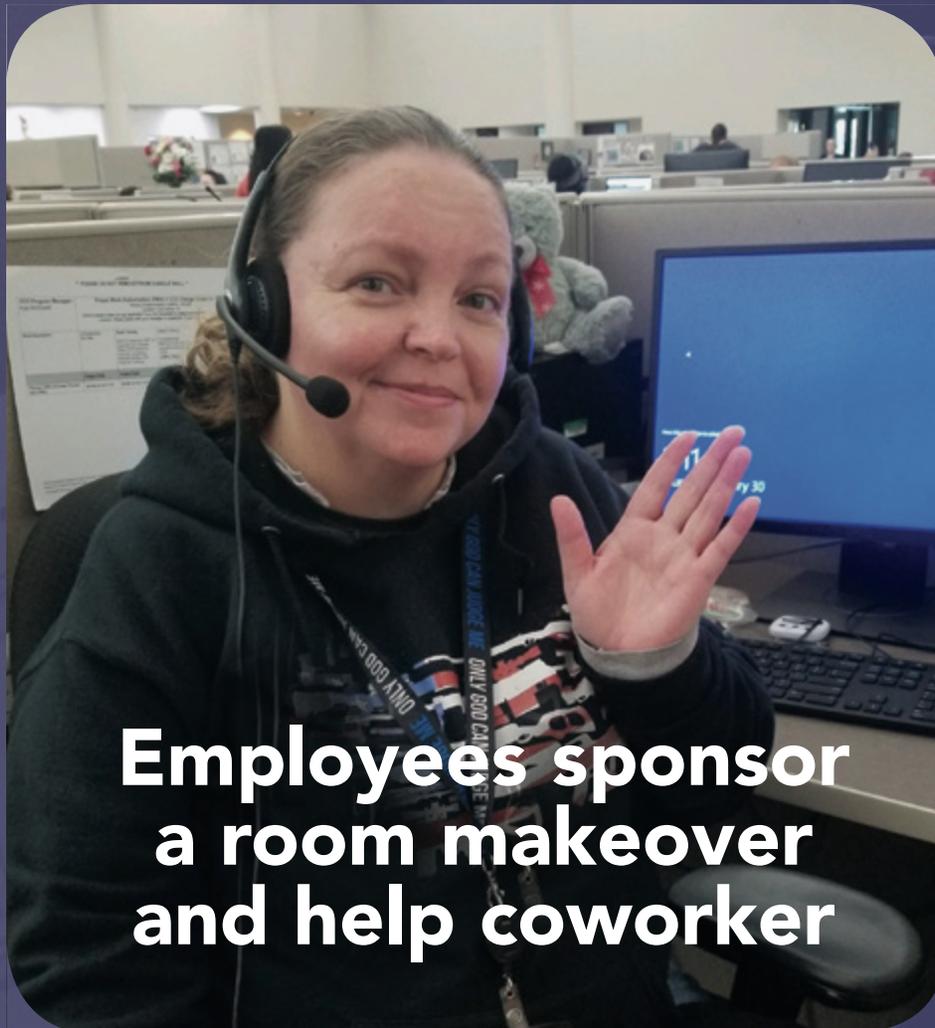


HATTIESBURG, MISSOURI



The Marine Corps Reserve and Oseola McCarty Youth Development Center recognized MAXIMUS as "Sponsor of the Year" for being the county's top contributor during their Toys for Tots campaign.

Employee engagement



**Employees sponsor
a room makeover
and help coworker**

Last year, our Lynn Haven, Florida team sponsored a room makeover at a local transitional living program, Bethel Village, for women. Bethel Village is one of two campuses run by the Panama City Rescue Mission (PCRM), which they divide between men and women. At both campuses, PCRM hosts faith-based addiction recovery programs for adults, helping them get back on their feet.

From September through December, our Lynn Haven site collected new and gently used items for the makeover of a room at Bethel Village to help the residents feel comfortable and more at home. As a result of the donations received, they sponsored the makeover of two bedrooms and a shared bathroom. Employees excitedly volunteered to help makeover the room with their contributions.

While the unsuspecting residents were away, MAXIMUS employees cleaned and redecorated the space with all of their donated items. Later that day, six residents returned to their rooms, happily surprised to see it renovated. Afterward, Deborah, one of our Customer Service Representatives, reached out to the Senior Site Manager, sharing that she was not only a resident at Bethel Village, but she also lived in one of the newly decorated rooms. Our employees never knew their impact would hit so close to home!



Deborah recounted her time after the devastating hurricane of October 2018. “With most of my county and the surrounding counties destroyed, I really had nowhere else to go. [I thought I was] going to be sleeping in my truck, when my oldest daughter asked me if I had heard about Bethel Village.” Bethel Village gave her a warm bed and the first hot shower she had in months. “I was able to meet some of the most wonderful caring people! [The program has] women from many different backgrounds — from young women still in high school to single mothers with their children, to the elderly ladies who lost everything.”

She confessed that she knew the site was sponsoring a room and, later, that the team volunteered to redecorate anonymous residents’ rooms. What she did not realize was that it would be her room! Deborah remembers walking into her newly decorated space and thinking, “Absolutely gorgeous! [It’s] completely transformed into a cozy little home away from home!” She and the other residents were so thankful and let our employees know that they were welcome back anytime.

“With most of my county and the surrounding counties destroyed, I really had nowhere else to go.”



Spotlights



Bruce Caswell, Chief Executive Officer, (left) and Adelle Barr (right) at the 2019 MAXIMUS Day of Impact in Sandy Spring, Maryland.

DONOR SPOTLIGHT

Adelle Barr has worked with the Social Security Administration's Ticket to Work Program for 15 years. As an Air Force veteran, Adelle has always been passionate about service. Giving back is so important to her and her family that they regularly volunteer in their free time. Her life is centered around community and giving back. Every time she gets involved with her community, it means she helps create a sense of belonging for others. Through the years, she and her family have joined countless corporate volunteer opportunities with the MAXIMUS Foundation. One of her favorite memories was volunteering at a local food bank, where she helped sort donated food. She fondly remembers that day. "My husband, children, in-laws and coworkers were all in one place making a difference!"

"My husband, children, in-laws and coworkers were all in one place making a difference!"

DID YOU KNOW?

The Foundation's Board of Directors underwrites all operating costs, so 100 percent of donations go directly to our nonprofit partners.

BOARD SPOTLIGHT

Kinte Ibbott joined the Board of Directors with the MAXIMUS Foundation in 2016, during his tenure as Vice President for the Center for Health Literacy. He felt that the organization was a natural extension of the work he was doing every day. The Foundation gave him the platform to align his personal beliefs with what he did professionally. "Employees come to MAXIMUS to help people and affect change in their communities. We are putting our money where our mouth is and investing in our communities." Whether he is representing the Foundation at an event or grabbing a mop during the delivery of an award, Kinte loves being a part of something bigger.



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AMBASSADOR SPOTLIGHT

When asked about her favorite memory with the MAXIMUS Foundation, Alejandra Sandoval instantly recalls a volunteer opportunity with Tip of Texas. Every year, MAXIMUS employees partner with local nonprofits to give back to their community. It is part of the Company culture. One year, she volunteered at a school drive and helped children pick their favorite backpack to fill with supplies. She was paired with a young girl to help her pick out a brand-new backpack. The girl looked at Alejandra with such excitement and gratitude. She moved Alejandra's spirit. She could see the difference she was making in that child's life. That moment has engrained itself in her memory forever. "It is a constant reminder of the impact that MAXIMUS has on the community." Seeing the Company's commitment to community made it an easy decision to become an Ambassador for the Foundation, a role she still serves in eight years later.

"It is a constant reminder of the impact that MAXIMUS has on the community."

DID YOU KNOW?

Our ambassador program is made up of an exclusive group of employees from around the country who volunteer to serve as the eyes, ears and voice of the Foundation.



2019 Grantees

ARIZONA

Fresh Start Women's Foundation

CALIFORNIA

CASA of Los Angeles

Family Health Centers of San Diego (FHCS)

Fresh Start Surgical Gifts

Human Options

Jacobs & Cushman San Diego Food Bank

JVS SoCal

Meet Each Need with Dignity (MEND)

Monarch School

Project Dignity

Sacramento Loaves and Fishes

Saint John's Program for Real Change

San Francisco Food Bank

Society for the Blind

Streetlights

Volunteers of America —

Northern California & Northern Nevada

COLORADO

Colorado Youth for a Change (CYC)

Denver Children's Home

The Urban Farm

CONNECTICUT

Malta House of Care Foundation

FLORIDA

Children's Home Society of Florida (CHS)

Coalition for the Homeless of Central Florida

Hibiscus Children's Center

New Horizons of S.W. FL

ServiceSource DBA Abilities, Inc. of Florida

GEORGIA

Atlanta Union Mission Corporation

(Atlanta Mission)

Cool Girls Inc.

youthSpark

ILLINOIS

Lakeview Pantry

The Night Ministry

The Posse Foundation

INDIANA

Noble

IOWA

Food Bank of Iowa

KANSAS

Topeka Civic Theatre & Academy

MARYLAND

A Wider Circle

Community Crisis Services

KEEN Greater DC

Moveable Feast

The Arc Prince George's County

The Ulman Cancer Fund for Young Adults

MASSACHUSETTS

Circle of Hope

Cradles to Crayons

Hyde Square Task Force

Massachusetts Adoption Resource Exchange

Robert F. Kennedy Children's Action Corps

Roca

Sociedad Latina

MICHIGAN

Kids' Food Basket

Vista Maria

MINNESOTA

Community Dental Care

NEW JERSEY

Millhill Child & Family Development Corporation

NEW YORK

Association of Community Employment Programs
for the Homeless (ACE)

Bailey House

Brooklyn Bureau of Community Service DBA
Brooklyn Community Services

Coalition for the Homeless

Comunilife

Friends & Foundation of the Rochester Public Library

Gilda's Club Rochester

Joseph's House & Shelter

New York Common Pantry

Northern Rivers Family of Services' Parsons Child
and Family Center

Olmsted Center for Sight

The Lesbian, Gay, Bisexual & Transgender
Community Center (The Center)

NORTH CAROLINA

MERCI Clinic

OHIO

New Avenues to Independence

Oklahoma

Citizens Caring for Children

PENNSYLVANIA

Abilities in Motion (AIM)

Catherine McAuley Center

Employment Opportunity & Training Center
of Northeastern PA

Retired Senior Volunteer Program of
Montgomery County PA (RSVP)

South Carolina

Our Lady of Mercy Community Outreach Services
Sistercare

TENNESSEE

Emory Valley Center

Family & Children's Service

RISE Foundation (RISE)

TEXAS

Alliance for Multicultural Community Services

Any Baby Can of San Antonio

Austin Child Guidance Center

Brownsville Society for Crippled Children DBA
Moody Clinic

Buckner's Rio Grande Children's Home

Child Advocates

Crossroads Community Services

Heroes for Children

Manos de Cristo

Mi Escuelita Preschool

Mobile Loaves & Fishes

Northwest Assistance Ministries (NAM)

People's Community Clinic

The Children's Shelter

The SAFE Alliance

The San Antonio AIDS Foundation

Tip of Texas Family Outreach

VERMONT

Committee on Temporary Shelter (COTS)
Spectrum Youth and Family Services

VIRGINIA

Baileys Crossroads Health Access Partnership
DBA Culmore Clinic

Child & Family Services of Eastern Virginia DBA
The Up Center

ChildSavers

Cornerstones

FACETS Cares

Greater Washington Educational
Telecommunications Association (WETA)

United Community Ministries (UCM)

WASHINGTON D.C.

Boys Town Washington DC

Bright Beginnings

Columbia Lighthouse for the Blind

DC Law Students in Court (LSIC)

House of Ruth

La Clinica del Pueblo

LIFT

Mary's Center for Maternal & Child Care

So Others Might Eat (SOME)

The Fishing School

WISCONSIN

Gathering of Southeast WI

Sojourner Family Peace Center

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