

Navigate Financial and Award Management Challenges with the MAXIMUS Grant Management Help Desk

The MAXIMUS Grant Management Help Desk gives you access to grant management subject matter experts who can help you address some of your most pressing challenges. Our knowledgeable, experienced consultants will help you navigate financial and award management gray areas with honest, regulatory-based insights and risk-based approaches tailored to address your organization's unique needs.

The MAXIMUS Grant Management Help Desk can answer questions about:

- Uniform Guidance
- Facilities and Administrative (F&A) cost rates
- How to request F&A rate extensions
- Salaries, raises and additional compensation
- Terminal leave
- Effort reporting
- Fringe benefits
- Foreign travel
- Associating costs with performance obligations
- Record retention
- Electronic signatures
- Faculty transfers
- Equipment management
- Procurement compliance
- Charges in the last quarter of the project
- Service center management
- Subrecipient management and monitoring
- Fly America Act
- Consultant payments
- Prior approvals
- Cost transfers
- Disclosure Statements (DS-2s)
- Award setup
- Participant support cost management
- Costing policies
- Consistent treatment
- Costs that are normally indirect

- Unallowable costs
- Single Audit (2 CFR 200 Subpart F Audits)

Experienced Consultants On-Call to Help

The Help Desk is staffed by MAXIMUS award management professionals, all of whom have hands-on experience managing sponsored project offices, developing F&A and fringe benefit rates, preparing DS-2s, and overseeing service center operations. In fact, most of our consultants have between 20 and 30 years of experience addressing grant management needs and challenges. In responding to your Help Desk questions, we rely upon the US Code, Code of Federal Regulation, Federal Acquisition Regulation, agency guidance, and your institutional policies.

Quick Response

We know your questions are important and you need answers quickly. MAXIMUS Help Desk consultants will have a response to your question within 24 hours from the time you contact us — and in many instances, even sooner. We will also provide you with a succinctly-written management opinion.

The Details

Help Desk consultations are offered in blocks of 20 hours and are available via both e-mail and phone. The investment for a 20-hour block is \$4,998.

To learn more about how the MAXIMUS Grant Management Help Desk can help your organization get quick, detailed answers to your grant management questions, or to purchase a block of time, we invite you to contact us.

Contact:

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Visit:

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