



## Meet: Randall Hall

CSR, Hattiesburg, MS

“*They have a good open door policy here. You can go to the site manager, you can really go talk to anybody here.*”

When Randall Hall retired from the Navy in 1982, he couldn't imagine working anywhere but on ships. He loved the gigantic steel vessels that dotted the shorelines, and couldn't imagine working anywhere else. But as work became tougher to find, he found himself transitioning into construction and learning the craft of carpentry.

However, when Randall saw a recruitment ad for Maximus in 2013, he was intrigued

by the idea of a career that enabled him to help people—doing so without climbing ladders or swinging a hammer rain or shine.

Randall admits with a wide grin, “When I first started, I wasn't planning on staying! I was just planning on staying here just for the season, then go looking for another job in the trade that I was in. However, I liked it and so I stayed!”

Randall also liked the fact that there was

Apply online today at  
[maximus.com/careers](https://maximus.com/careers)  
for great pay and  
great benefits!



plenty of training to help him continuously improve. As he took advantage of that training, he also realized that Maximus provided lots of opportunities for advancement, and they seemed to genuinely want to help the staff continue to grow.

"They have a good open door policy here. You can talk to a supervisor, and they will help you. You can go talk to your boss's boss, and they will listen. You can go to the site manager, you can really go talk to anybody here."

The environment allowed Randall to enjoy coming to work each day. In fact, he was recently awarded the Hattiesburg Attendance All-Star award for not missing a scheduled day of work for the entire year. That record is certainly evidence of Randall's Navy-trained work ethic, but he says the commitment goes both ways.

"I've had other jobs throughout my career where I've had perfect attendance. And some I worked there for over 10 years. But this is the only place that ever rewarded me for it."

In the end, though, Randall's favorite part of the job is being able to help people.

"It's important for people to have health

insurance. And when I first started, I knew nothing about health insurance because I've always had employer coverage. But now I can help guide people through the whole process. That feels good."

Randall plans on continuing to take advantage of the training and to continue growing in his career at Maximus. As he flashes his wide grin, he makes another prediction. "I also plan on winning another Attendance All-Star award!"