maximus

IRS Enterprise Development, Operations Services BPA

Flexible, fast, streamlined services acquisition from a provider of choice

The IRS's ambitious Inflation Reduction Act (IRA) Strategic Operating Plan (SOP) calls for modernization of its services, capabilities, and internal operations to improve the taxpayer experience while reducing operations and maintenance costs. To aid in the acceleration of meeting these mission goals, the IRS created the Enterprise Development, Operations Services (EDOS) Blanket Purchase Agreement (BPA). The EDOS BPA provides flexible, streamlined acquisition options for high-quality enterprise development and operations services that will enable the agency to meet its IRA SOP objectives with speed and scalability.

As a trusted partner to the IRS for more than 32 years with an unwavering commitment to

advancing the IRS's mission, Maximus is a provider of choice under the EDOS BPA. With capabilities aligned directly to the contract's task orders, we deliver value from day one – but our expertise goes beyond technology. A deep understanding of the organization, honed over decades of service, gives Maximus keen insight into the people that keep the agency running and its business processes poised for transformation.

Scope Highlights

Administered by the IRS Office of Information Technology Acquisition under authorization of the Office of Procurement, EDOS is a seven-year BPA with a $2.6 billion contract ceiling that supports a collection of task areas necessary for successful project planning, management, and execution.

> *Through this contract, Maximus is proud to play a role in IRS's journey to a new and improved taxpayer experience for the future of government.*
>
> **BRUCE CASWELL**
> President & CEO

EDOS TASK AREAS

01 Project and Program Management Support

02 Agile Portfolio Management Support

03 Development, Modernization & Enhancement (DME) Support

04 Operations & Maintenance (O&M) Support

05 Service Management

06 Transition Services

07 Surge Support

08 Earned Value Management (EVM) Support

09 Enterprise Service

10 Managed Service

Why Maximus for EDOS

With an emphasis on the delivery of cutting-edge technology, data, and analytics to operate more effectively, the IRA SOP will require modernization and transformation of the IRS's technology infrastructure, which comprises more than 400 systems. Our expertise covers the breadth and depth of the EDOS BPA to help deliver on these complex requirements with a comprehensive suite of capabilities:

- **Operations Transformation**
  Advanced technologies and strategic, consultative services drive progressive change for enhanced IRS operations, from application modernization to advanced data management, enabling an efficient, secure, and adaptable enterprise. Maximus leverages a depth of agency knowledge honed over years of support to enable continuous system availability while reducing operations and maintenance costs.

- **Filing Season Delivery and Infrastructure Modernization**
  Meeting expanding taxpayer needs as well as shifting legislative and regulatory requirements (without adding technical debt) requires agility and flexibility. Maximus modernizes legacy infrastructures, delivering secure, FedRAMP-authorized solutions and services to support multi-cloud environments for the highest scalability and reliability of mission-critical systems.

- **Cybersecurity**
  Maximus is at the forefront of cybersecurity innovation for critical IRS domains, delivering advanced analytics for actionable intelligence, continuous monitoring, and secure cloud services. Our proven performance provides IRS partners with assurance that our capabilities will enable proactive prevention and detection of threats and attacks.

- **Customer and User Experience (CX/UX)**
  American taxpayers expect fast, secure, and modern tax filings. To deliver these mission-critical services, the IRS relies on Maximus to deliver innovative solutions and services. Our human-centered design approach uncovers new, user-centric and transformational ways to deliver modern digital services.

Getting Started

The EDOS BPA provides an efficient and convenient means of engaging with Maximus to quickly begin new projects and efficiently leverage our trusted expertise. Getting new IT projects started with EDOS is a simplified way to streamline the process of review, approval, and task order request for quotation (TOFRQ) release.

For information on how to get a task order started, visit:

IRS DMQA Aquisitions and Budget*
irsgov.sharepoint.com/sites

If you have additional questions about EDOS, please contact:

it.edos@irs.gov

This link is for use by IRS personnel only

To learn more about Maximus, contact:

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