



maximus

Improve Program Efficiencies Proven Solutions to Modernize Child Support Systems

In order to meet the ever-changing needs of your state's child support program and the customers it serves – as well as gain efficiencies achievable only with current technology – you need a modern child support system. Maximus understands that modernizing a child support computer system is a major undertaking. It requires a long-term commitment of staff and funds and carries an unavoidable (though manageable) level of risk.

As a global leader in child support services for nearly four decades, we have extensive experience in the modernization of child support systems. From initial planning through system implementation, our team of seasoned professionals stands ready to help you navigate the process.

Maximus Child Support System Modernization Services Process

Planning

Feasibility Studies

Business Process Reengineering

Implementation Advance Planning Document

Implementation

Project Management Office Services

Quality Assurance Services

Staff Augmentation

Maximus provides the following child support system modernization services to guide you through the entire process:

Planning Services

Feasibility Studies. Maximus helps set the stage for federal approval and funding by partnering with you to select the technology option that best meets your needs and requirements.

Business Process Reengineering. We help you ensure that a new system automates the most efficient and effective business processes.

Implementation Advanced Planning Document (IAPD). In a collaborative effort with your agency, we develop and document a practical plan for implementing the system-replacement project and secure federal funding to move forward.

Implementation Services

Project Management Office. Maximus partners with you to establish and execute a practical framework for project management and control.

Quality Assurance. We help you ensure that you build the system right... and build the right system for your program's needs.

Staff Augmentation. Our experienced staff with backgrounds in both child support and child support system projects joins the implementation effort to reduce the burden on your already fully-utilized staff.

One Focus, One Source

Maximus has maintained a single focus on government service since 1975. Our dedicated professionals help government agencies provide essential health and human services with an innovative, compassionate approach and deep subject matter expertise. Every process, procedure and project we undertake is focused on delivering high-quality, cost-effective solutions that help government agencies fulfill their missions.



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