

Florida Healthy Kids Corporation Provides Notice of MOVEit Data Security Incident

On behalf of Florida Healthy Kids Corporation (Healthy Kids), Maximus, Inc. (Maximus) is providing notice of an incident that may affect certain individuals' information.

Maximus is a contractor for Healthy Kids and provides services to support certain government programs. Certain individuals' information was affected because this incident affected information shared with Maximus and by Maximus for administrative purposes.

The incident involved a critical vulnerability in MOVEit Transfer, a third-party software application provided by Progress Software Corporation (Progress). Maximus is among the many organizations in the United States and globally that have been impacted by the MOVEit vulnerability.

On May 30, 2023, Maximus detected unusual activity in its MOVEit environment; Maximus promptly began to investigate, engaged nationally recognized cybersecurity experts to assist, and took its MOVEit application offline early on May 31, 2023. Later that same day, Progress first publicly announced a previously unknown vulnerability in its MOVEit software, which an unauthorized party used to gain access to certain files within the MOVEit environments of many organizations.

Maximus promptly notified Healthy Kids of the incident and has been working with them since notification. The investigation determined that between May 27 – 31, 2023, the unauthorized party obtained copies of certain files that were saved in the Maximus MOVEit application. After making this determination, Maximus began to analyze the files to determine which data had been affected. On June 12, 2023, Maximus learned certain individuals' data may have been affected.

The information involved may include name, address, date of birth, phone number, email address, Social Security number, other government-issued identifier, health benefits and enrollment information, health insurance policy number or subscriber number; medical history, condition, treatment, or diagnosis, health insurance application or claims information, tribal identification or enrollment number, and Family Account Number.

Maximus is offering two years of complimentary credit monitoring, identity restoration, and fraud detection services through Experian at no cost to potentially affected individuals. As good practice, it is recommended that individuals regularly monitor account statements and monitor free credit reports. If individuals identify suspicious activity, it is recommended that they contact the company that maintains the account on individuals' behalf.

Maximus takes the privacy and security of personal information very seriously and regrets that this incident occurred.

Individuals with questions or concerns should contact the Experian call center at (833) 919-4749 toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays) and, if you received a notification letter in the mail, be prepared to provide the engagement number provided in that letter.